

**SKANSKA**Working on  
behalf of**HS2**

# October Update: Next phases of utility works in Victoria Road

High Speed Two (HS2) is the new high speed railway for Britain. We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. The Government's current strategy makes it clear that construction activity can continue as long as it complies with this guidance. Please be assured that only sites that can operate within the guidelines are operational. All sites will remain under constant review.

## Tunnel Boring Machine power supply works

In July of this year, we wrote to you outlining our phased programme of works for the tunnel boring machine power supply along Victoria Road. The power supply works which started at Atlas Road roundabout junction with Victoria Road and progressed southbound past Shaftesbury Gardens and Midland Terrace is now complete and works continue south towards Chandos Road.

## Chandos Road Closure 25 October to 29 November 2021

CSJV will continue with the power supply works along Victoria Road in the southbound carriageway. To enable the section of cable ducting local to Chandos Rd there is a requirement to temporarily close Chandos Rd. These works will be carried out from the end of October for a period of four weeks. Two-way traffic lights will be in place to maintain traffic flow along Victoria Road and a diversion route will be in place (see below). This closure will be in place for a maximum duration of four weeks and is imperative to maintain safety and traffic flow along Victoria Road. The initial digging of the road will be the noisiest activity, although this will be intermittent and not continuous. We will put up screening clad with acoustic panels to reduce noise.

We might use a vacuum excavator, which is a safer and faster way of working within road space that is heavily congested as it sucks up material to expose buried utility services without risk of damaging the cables or pipework below. This is a noisier method, and we erect acoustic barriers around the machine, however a lot of the noise would be sent vertically, when the machine is running. We apologise in advance for inconvenience this might cause. Utility supplies and other services will not be affected by these works.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works:

25 October – 29 November

### Working hours:

Mon to Fri 8am–6pm  
Sat 8am–1pm

We may be onsite for one hour either side of the hours above for start-up and shutdown

### What to expect

Two-way traffic lights management measures will be in place

Bus stops and cycle lane suspensions

Intermittent noise whilst the road surface is broken

The sites will be secured with barriers and noise reduction panels

Pedestrian access will be maintained during the works

### What we will do

Inform you of any changes to the dates

Install screening clad with acoustic panels to reduce noise.

Call our HS2 Helpdesk team on **08081 434 434**

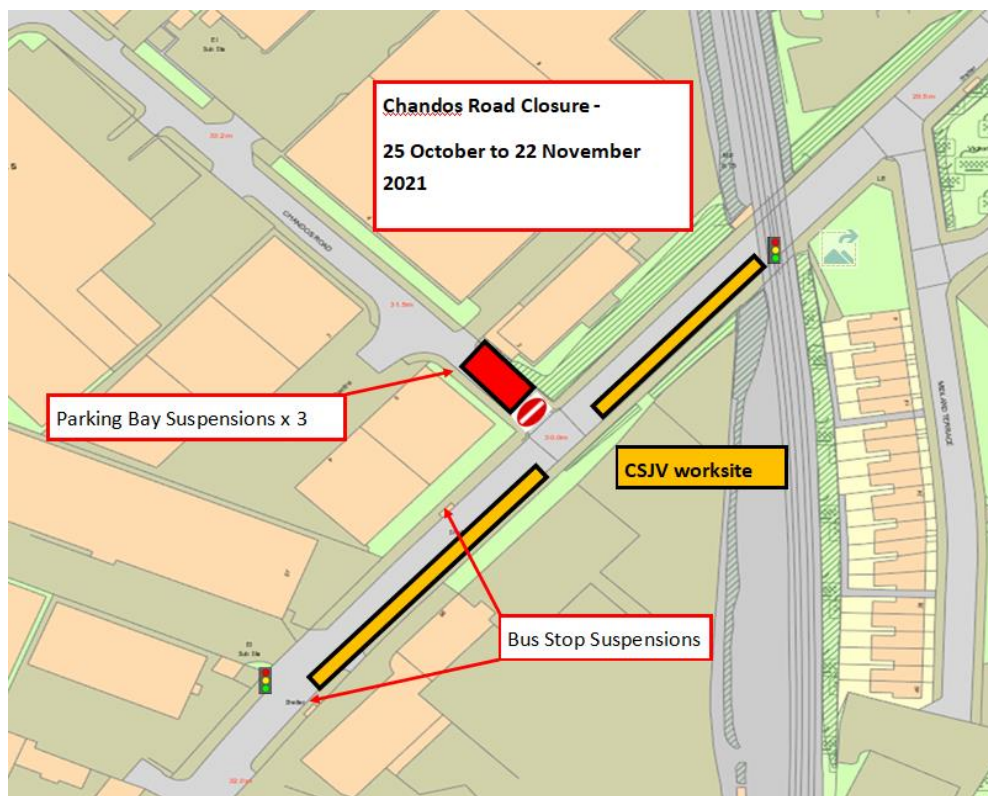
# Next phases of utility works in Victoria Road

[www.hs2.org.uk](http://www.hs2.org.uk)

Notification



## Location of works:



## Bus stop Suspensions

During these works, bus stops will be suspended northbound and southbound at Chandos Road. Where possible we will relocate suspended bus stops to a new temporary location close by, however it is not always possible due to the distance between stops and other highway restrictions.

## Virtual drop-in events in 2021

If you have any questions about these works, please join us during our next virtual drop-in. Further information on how to register will be sent to residents closer to the time. More information can be found at [www.hs2inoldoak.co.uk](http://www.hs2inoldoak.co.uk).

Contact our HS2 Helpdesk team on **08081 434 434**

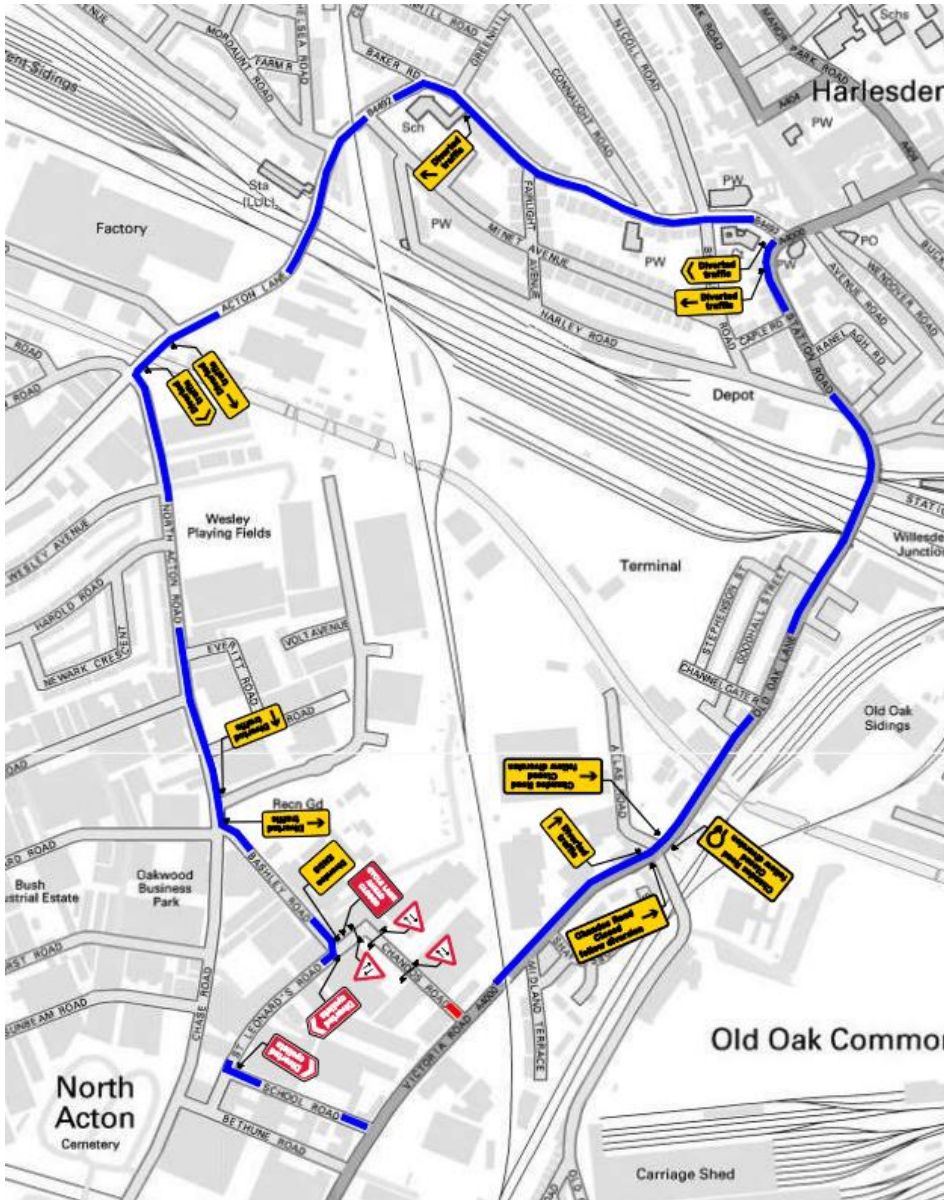
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Notification



Map of diversion route – 25 October to 29 November 2021



Please be aware the dates of works are indicative and may change as the works progress. We will continue to notify you of further works in the area in advance.

Contact our HS2 Helpdesk team on **08081 434 434**

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:  
[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at:  
[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice  
<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.  
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