

Notice of Chetwode survey works, road closure

November 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. Further to the Covid-19 restrictions being relaxed we are now beginning to plan for future face-to-face engagement events and meetings. Whilst we continue to move forward, we will continue to communicate with communities via letters, online meetings and phone calls. You can sign up for regular updates in your local area at www.hs2.org.uk/in-your-area

What will we be doing?

We will be carrying out trial hole survey works along the highway verges which will provide technical information about the underground utilities in the area. These surveys will complement our existing knowledge and help inform the construction of the railway.

When will these works take place?

The works will take place from Monday 22 November 2021 to Friday 26 November 2021. Works will be carried out from 9am to 4pm.

How will this affect me?

To undertake these works safely, we will need to close Grange Road, Chetwode from 9am to 4pm. Access to residents will be maintained throughout the works.

The survey works will be carried out using hand tools.

The works will be carried out by teams of three or four people and all locations will be safely reinstated after the works have been completed.

There will be a small number of vehicles moving to and from site. We will be closely monitoring the roads around each activity and will take action to keep the road clean.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Monday 22
November 2021 to
Friday 26 November
2021

Working hours:

Monday to Friday
9am – 4pm

What to expect

Grange Road,
Chetwode,
road closure
9am -4pm

What we will do

Manage any
environmental
impacts, such as
traffic and noise

Respond promptly to
any complaints and
take appropriate
action

Take care to respect
your community

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Notification



www.hs2.org.uk

Location of road closure – Grange Road, Chetwode 9am to 4pm



Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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