

Traffic management on Ash Tree Lane, Streethay

November 2021 | www.hs2.org.uk

Notification



High Speed Two (HS2) is the new high speed railway for Britain. Balfour Beatty VINCI (BBV) is working in partnership with HS2 Ltd to build the new high speed railway in your area.

The work we are doing

On Thursday 9 and Friday 10 December 2021 we will be completing ground penetrating radar surveys to help us understand more about the ground conditions where we are building the railway. To enable us to do this safely we need to temporarily close Ash Tree Lane (see map below). The working hours will be from 9:30am to 3:30pm with an additional hour at the start and end of the working hours to set up and secure our equipment. **Access to properties will be maintained.**



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Thursday 9 and Friday 10 December 2021.

Our working hours will be: 9:30am to 3:30pm

Our workforce may be on site up to one hour before and after to set up and take down our work equipment.

Please note that the time and date in this notification may be subject to change.

What to expect

Low levels of noise from our machinery.

Slight disruption to your journey time.

Access to properties to be maintained.

What we will do

Inform you in advance of any changes to the dates shown.

Ask you to register with hs2instaffordshire.co.uk to receive updates.

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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