



Working on
behalf of

HS2

Notice of utility works in central Birmingham

November 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Early works for HS2 are carried out by a joint venture between Laing O'Rourke and Murphy & Sons known as LM.

We'll be carrying out utility works on Masshouse Lane and Albert Street

Over the coming months, we'll continue to work on roads in central Birmingham and carry out a programme of utility diversions as we prepare for the construction of HS2's Curzon Street Station and the railway.



If you have a question about HS2 or our works, please contact our helpdesk on 08081 434 434 or email HS2enquiries@hs2.org.uk

Notification



Duration of works

w/c Monday 15 November for approximately 4 weeks, subject to weather, site and other conditions.

Our working hours will be between 8am and 6pm.

We may be on site up to an hour before or after our working hours.

What we will do

Clearly signpost and explain these changes to road users and pedestrians.

Keep disruption to a minimum.

Answer your questions via the HS2 Helpdesk on 08081 434 434 or

To learn more about the project please visit:

www.hs2inbirmingham.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:

www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:

complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2


Holding us to account

If you are unhappy for any reason you can make a complaint via the helpline. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

If you have any questions about this notification of works, please get in touch.

 24/7 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2.commonplace.is

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.

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Company registration number: 06791686. VAT registration number: 181 4312 30.