



Update: ongoing works in Willesden Euroterminal

November 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19.

We wrote to you recently about ongoing works across our sites in your local area, which you can view at www.hs2.org.uk/in-your-area/map. Please find below further updates for our Willesden Euroterminal site.

Ongoing works: installation of utility connections and site drainage near the Stephenson Street site boundary

We wrote to you previously about works planned between 13 September and 30 October to install utility connections and site drainage next to the Stephenson Street boundary in our Willesden Euroterminal site. We did not complete these works as planned due to unforeseen delays and ongoing coordination with the rail terminal operations at the site. This means that the works next to the Stephenson Street boundary will continue into December.

During these works break out the existing tarmac and concrete and excavate the area along the inside of our site boundary. We will then install the drainage system and backfill the excavated area. We apologise for any disruption you experience during these works and will continue to carry out the works as quickly and safely as possible.

These works are planned between the hours of 8am to 6pm on Mondays to Fridays and 8am to 1pm on Saturdays if required.

We will continue to monitor the works and review our working methods to ensure that disruption is minimised as much as possible. We will also use noise reducing barriers where possible and water sprays to dampen down work that might cause dust.

We are planning to complete these works before the site closes over Christmas and New Year (see more information about this on page 3).

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Ongoing works during November and December 2021

8am to 6pm, Monday to Friday, and 8am to 1pm Saturdays if required. We may be on site for an hour before the start and/or end of the shift.

What to expect

Excavator to break hard standing ground and excavate area.

You may notice some noise during these works, but we will do all we can to minimise disruption.

What we will do

Continue to monitor our working methods to ensure they are safe and reduce disruption to the local community.

The dates mentioned in this notification may change. We will provide updates at www.hs2.org.uk

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www.hs2.org.uk

Notification



Update: works to install pedestrian footbridge within site

We wrote to you earlier this year about works to install a pedestrian footbridge over the railway tracks within the Willesden Euroterminal. The footbridge will provide staff access over the railway tracks between our site entrance and the site office at the 'breadbin' building.

During summer we carried out works to install the footbridge foundations. Installation of the footbridge on the foundations is now planned to take place during between 15 November and 3 December for a period of five days. The exact dates within this period remain subject to confirmation. The works will take place during our working hours of 8am to 6pm Mondays to Fridays to 8am to 1pm Saturdays (if required). The dates for these works may change – we will let you know if this happens.

To maintain privacy to local residents, we will install hoarding on the sides of the footbridge to prevent staff crossing the bridge from seeing into residential properties.

Upcoming works: hoarding upgrade works planned along Stephenson Street

We are planning works to replace the hoarding along our Stephenson Street boundary. We are currently planning to carry out these works during December 2021 or January 2022, however the date remains subject to confirmation and availability of hoarding materials and operatives to complete the works. The current hoarding will be replaced with hoarding the same height and colour as the existing green hoarding located along this section of the site. The location of the hoarding will also remain the same. We will provide further updates about this in advance of this work.

Ongoing train operations from our Willesden Euroterminal site

Rail terminal operations are continuing at the Willesden Euroterminal site to remove excavated materials from the local area by rail. We are also receiving excavated materials by rail from other HS2 sites in the local area. You can view more information about this in the update we provided to residents recently, which is available via the HS2 interactive map at www.hs2.org.uk/in-your-area/map

Reminder: online update meeting for residents near our Willesden Euroterminal site on 16 November 2021, 6pm to 7pm

We are holding an online information meeting for residents in The Island Triangle area next to our Willesden Euroterminal site on **16 November from 6pm to 7pm**.

Join us to:

- discuss resident concerns about our works in the TITRA area and Channel Gate Road
- discuss measures in place to minimise disruption to residents including monitoring of noise, dust and vibration
- meet our local engagement and Willesden Euroterminal site teams

We will also provide a short update about upcoming works at the Willesden Euroterminal site

We will be holding this event on Microsoft Teams. Please register your attendance via <https://online-update-for-titra-residents-nov21.eventbrite.co.uk>

Contact our HS2 Helpdesk team on **08081 434 434**

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Notification

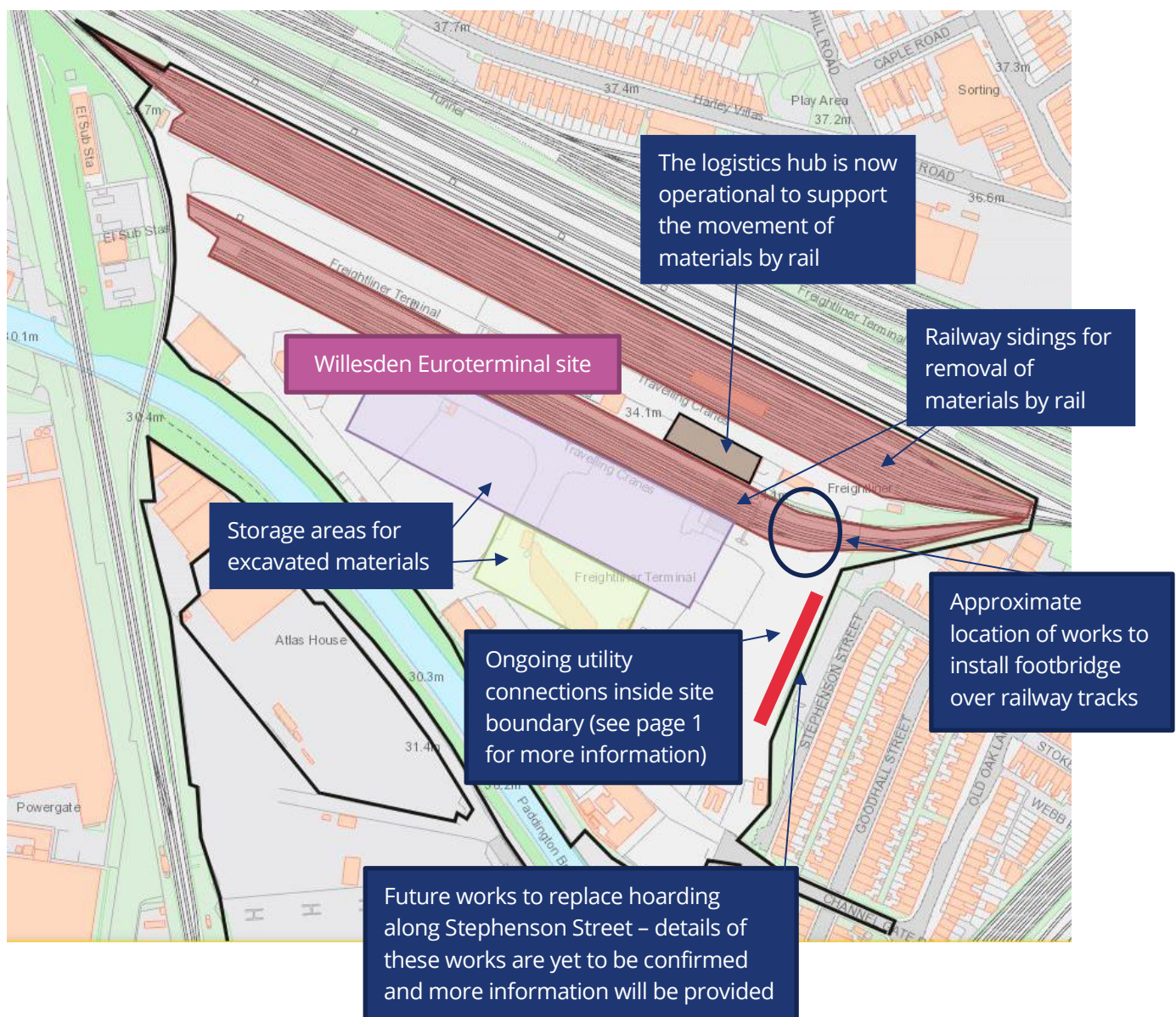


Closure of Willesden Euroterminal site from 24 December 2021 to 3 January 2022

There will be no construction activities or HS2 related train movements to and from the Willesden Euroterminal site between 24 December 2021 and 3 January 2022. During this period, essential activities such as monitoring, maintenance and security will continue on the site. You may notice some operatives in the local area.

Map showing current works in the Willesden Euroterminal site

The map below shows the approximate location of works in the Willesden Euroterminal site



Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2


Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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