



Update notice: works on Old Oak Common Lane

October 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19.

Electrical Supply works on Old Oak Common Lane

We previously notified the community about ground investigation works taking place on Old Oak Common Lane. You can find the latest notification about these works here: <https://www.hs2.org.uk/work-items/update-notice-ground-investigation-works-on-old-oak-common-lane/> These works are due to be completed by the end of this week.

Once the ground investigation works are complete Scottish and Southern Electric Networks (SSEN) will be installing a new electric supply to their Substation within Crossrail Land, adjacent to the Old Oak Common Station site. This work is separate to the construction of Old Oak Common Station and the programme of HS2 works in the local area.

In order to carry out this work, SSEN will be installing traffic management on Old Oak Common Lane over the weekend on Saturday 16 and Sunday 17 October 2021. The works will involve excavating a trench in the road, laying a cable and making an electrical connection. At the end of the works SSEN will remove their traffic management and the road surface will be reinstated. This work has been coordinated with the existing traffic management further south on Old Oak Common Lane, and other HS2 works in the area to ensure disruption to traffic is minimal.

If you have any questions about this work you can contact SSEN via their website: <https://www.ssen.co.uk/ContactUs/> or by calling 105 and quoting the job reference number ESR032.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Scottish and Southern Electric Networks (SSEN) works on Old Oak Common Lane over the weekend of Saturday 16 and Sunday 17 October 2021.

What to expect

Traffic Management on Old Oak Common Lane including lane closures.

What we will do

Work with SSEN to coordinate traffic management and ensure disruption to local traffic is minimised.

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2


Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

Reference number: HS2-MW-BBVS-Ph1-OOC-St-S4-Prog-works-33-15/10/2021

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