

SKANSKA



STRABAG

Working in
partnership with

HS2

Notice: Drainage work near Heathrow Express worksite

October 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

High Speed Two (HS2) is the new high speed railway for Britain. We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. You can sign up for regular updates in your local area at www.hs2.org.uk.

Old Oak Common and Acton Mainline

Network Rail would like to advise residents of some changes to their work programme. Due to the complexities of some of the railway track drainage pipes in the area, more pipe installation work is now required. Additional drainage and troughing work will now take place between w/c 4 October and December 2021 near the Heathrow Express depot site.

Network Rail contractors will be installing new drainage pipes from w/c 4 October and troughs from 18 October. To carry out this extra work a new temporary compound is required together with some welfare for their work team, which will be put in place between 11 October and 24 October. All of this work will take place track side from Monday to Friday during daytime hours only (between 08.00 and 18.00).

If you have any questions or concerns you can contact the Network Rail 24-hr helpline on 03457 11 41 41 or email their community engagement team at NRHS2@networkrail.co.uk

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email HS2enquiries@hs2.org.uk

Notification



Duration of works

From 4 October until 31 December 2021

Works will take place between 8am – 6pm

We may be on site for an hour before the start and/or end of each shift

What we will do

Provide access to your property at all times

We will provide updates at HS2.org.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:

www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you're eligible for compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website: **www.hs2.org.uk**

To keep up to date with what's happening in your local area, visit:

www.hs2inyourarea.co.uk

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Somali

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

Español

Póngase en contacto con nosotros en caso de que desee recibir una copia gratuita de este folleto en caracteres grandes, braille, audio o en formato de lectura fácil. También podemos proporcionar la información en distintos idiomas. No dude en pedirle a alguien que le represente en cualquier conversación con HS2, Ltd.

Français

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.

Bengali

যদি আপনি এই প্রচারপত্রটির বড় অক্ষরে, ব্রেইলে, অডিও বা সহজ পাঠযোগ্য বিনামূল্যের প্রতিলিপি পেতে চান তবে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন। এছাড়াও আমরা বিভিন্ন ভাষায় তথ্য প্রদান করতে পারি। এইচএস২ লিমিটেড (HS2 Ltd.)-এর সাথে কোন আলোচনায় আপনাকে প্রতিনিধিত্ব করার জন্য আপনি কাউকে জিজ্ঞাসা করায় আপনাকে স্বাগত জানাই।