

Chiltern Tunnel North Portal: site set up

October 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Align are constructing both the Chiltern Tunnel and the Colne Valley Viaduct. We are starting to prepare the North Portal site at South Heath for the arrival of the tunnel boring machines (TBMs) in December 2023.

What works are taking place?

The North Portal is where the trains will enter and exit the 10-mile-long Chiltern Tunnel. We have revised our plans for the permanent access, in order to undertake maintenance to the site, once the railway is running. This means we have to demolish the derelict Weights and Measures building including the removal of a small amount of vegetation and trees within the vicinity. In light of these revised plans however, we have managed to reduce the amount of vegetation and tree removal required in this area.

These works will begin in October, starting with preparing the site ready for our offices. We will also be constructing internal roads, connecting into utilities, and moving spoil (soil) prior to the construction works starting in the new year. The existing internal haul road that is accessed via the A413 / Link Road roundabout is our dedicated route that will accommodate all of our construction traffic.

Once our full site set up is completed in December this year, we will send out a notification about our next stage of works. This will include the strengthening of the ground between the North Portal and Frith Hill as well as the creation of the North Portal ready to receive the TBMs. We will be organising events for the local community later this year to hear your views on the appearance of the mechanical and electrical building next to the portal.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

October to December 2021

What to expect

Tree and hedgerow clearance; demolition of Weights and Measures; site offices installed; plant installed; HGV movements; connection of utilities; internal roads constructed

What we will do

Respond promptly to any queries or complaints and take appropriate action where possible. Do all we can to minimise disruption

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting: www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website: www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.hs2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

Reference number: HS2-MW-Align-Ph1-Ar-Ce-C1-La-Vis-13-17/09/2021

High Speed Two (HS2) Limited, registered in England and Wales.
Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.
Company registration number: 06791686. VAT registration number: 888 8512 56.