



Temporary traffic lights on Pheasant Hill, Chalfont St Giles

October 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. The tunnel boring machines (TBMs) which are tunnelling through the Chilterns for the next three years will be moving through Chalfont St Giles early next year and we need to monitor ground movement before, during and after they pass through.

What will you be doing?

We are installing equipment, to monitor the ground during the progress of the TBMs as they move through the area early next year. We will be placing monitoring equipment on Pheasant Hill between 9.30am and 3.30pm on Friday 22 October. To allow this to be done safely we will be operating temporary three-way traffic lights. Please see location of temporary traffic lights below.



Duration of works

Friday 22 October from 9.30am to 3.30pm

What to expect

Temporary traffic lights on Pheasant Hill from the junction with the A413

What we will do

Respond promptly to any queries or complaints and take appropriate action

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:

www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you're eligible for compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.hs2inyourarea.co.uk**

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Reference number: HS2-MW-Align-Ph1-Ar-Ce-C1-Traf-22-10/08/2021

High Speed Two (HS2) Limited, registered in England and Wales.

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