

Utility drainage surveys on Rupert Road, Denmark Road and residential compounds

November 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19.

Additional drainage surveys

We recently wrote to you regarding drainage surveys in your local area. We would like to inform you that we will be carrying out further surveys on Rupert Road, Denmark Road and in the grounds of Walbrook Court and Winterleys residential properties.

These surveys will help us to understand the condition of the drainage system in the area and how best to protect it during construction of the railway. We will investigate the condition of the sewer system using a camera and may need to flush the system if any blockages are found. Your utility services will not be affected during these works.

These surveys will take place during the following date and times:

- 18 November between 8am and 6pm
- 19 November between 8am and 6pm

Temporary road and footpath changes

To access the various manholes and carryout these works safely, we will need to create a safety exclusion zone in the grounds of Walbrook Court and Winterleys. This will mean that during the works, parking within a section of Winterleys will not be possible. We will also need to temporarily close a section of footpath on Denmark Road and suspend a number of parking pays. Pedestrians will be advised to crossover to the adjacent footpath to continue their journey during these works. A map showing the location of these works and temporary changes can be found on the following page.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Rupert Road, Denmark Road, Walbrook Court and Winterleys

18 and 19 November 2021

Working hours

8am to 6pm

We may be on site for an hour before the start and/or end of the shift

What to expect

Lane closures, parking bay suspensions and parking restrictions in Winterleys car park

You may notice additional noise during these works from the tanker water jets should we need to clear a blockage

What we will do

Advise our staff to be mindful of our neighbours

Signage will be in place to advise the community of works and alternative routes

Date mentioned in this notification may change, we'll keep you updated at HS2.org.uk

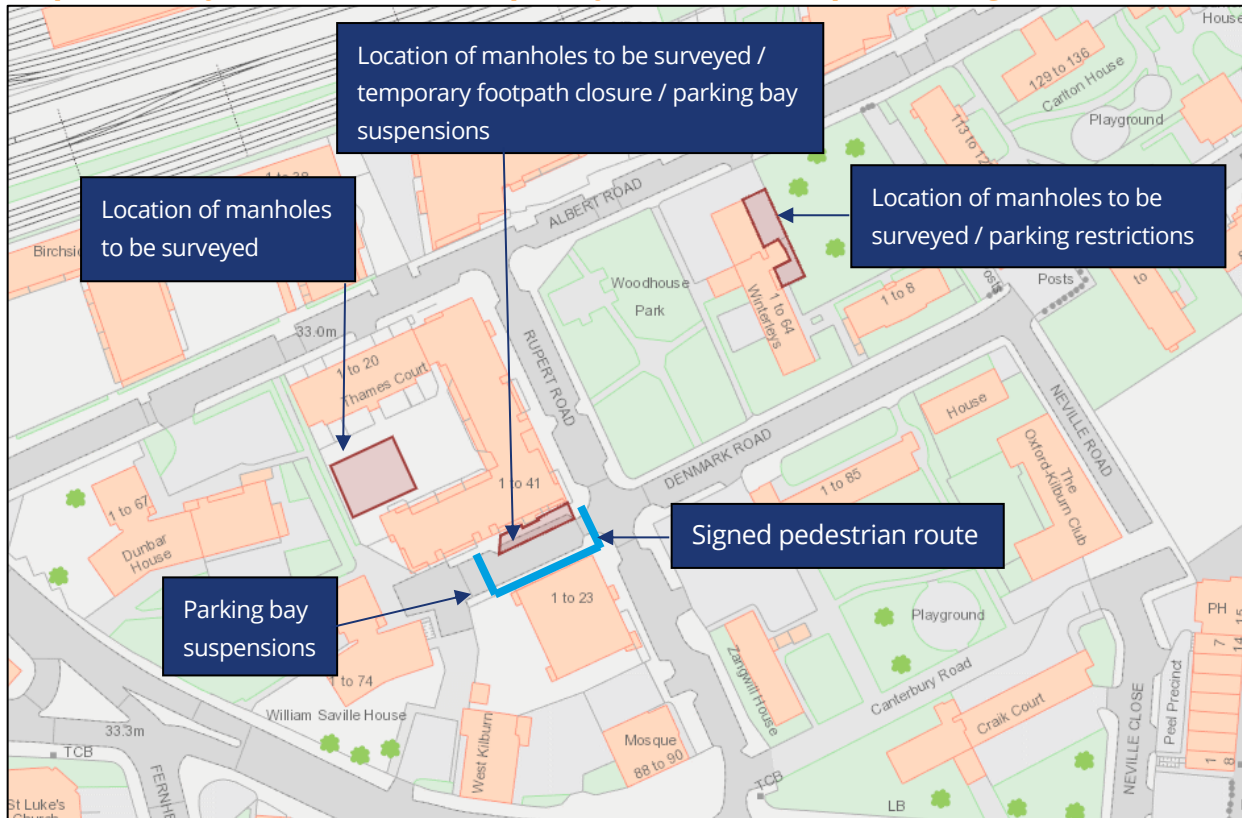
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www.hs2.org.uk

Map of survey locations and temporary road and footpath changes



Speak with your engagement team

You can contact our local engagement team via the HS2 Helpdesk. We are also available to speak with you at monthly virtual one to one's at Adelaide Road and South Kilburn on the following date:

- Wednesday 17 November, 3pm to 6pm

To register for the next drop-in, please visit www.hs2.org.uk/events/

We will also be holding a virtual community update event regarding works at our Canterbury Works site on 11 November 2021. Further details will be sent to the community shortly.

Dates mentioned in this notification may change due to unforeseen circumstances – we will provide updates at Hs2.org.uk

Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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