

Overnight utility surveys on A40 Western Avenue between Concord Road and Allen Way

October 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19.

Utility drainage surveys in your area

We will be carrying out drainage surveys on the A40 Western Avenue between the junctions with Concord Road and Allen Way.

These surveys will help us understand the condition of the drainage system in the area and how to best protect them during the construction of the railway.

We will investigate the condition of the sewer system using a camera and may need to flush the drainage using a high-pressure water jet if any blockages are found. You may notice additional noise during this activity.

Your utility services will not be affected during these works.

Overnight drainage surveys on A40 Western Avenue

We are planning to carry out overnight drainage surveys on the following dates and time:

- 8 November overnight between 9pm and 6am
- 9 November overnight between 9pm and 6am
- 10 November overnight between 9pm and 6am
- 11 November overnight between 9pm and 6am

Temporary changes will be in place on the A40 Western Avenue during the surveys. More information is included on the next page.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Overnight surveys from 9pm to 6am on 8 to 11 November 2021

We may be on site for an hour before the start and /or end of each shift

What to expect

Partial lane closures and safety zones on the carriageway

Temporary suspension of Wendover Court bust stop

Surveying equipment will include a CCTV camera

You may notice additional noise during these works from the tanker water jets should we need to clear a blockage

What we will do

Advise our staff to be mindful of our neighbours

Date mentioned in this notification may change, we'll keep you updated at HS2.org.uk

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Notification

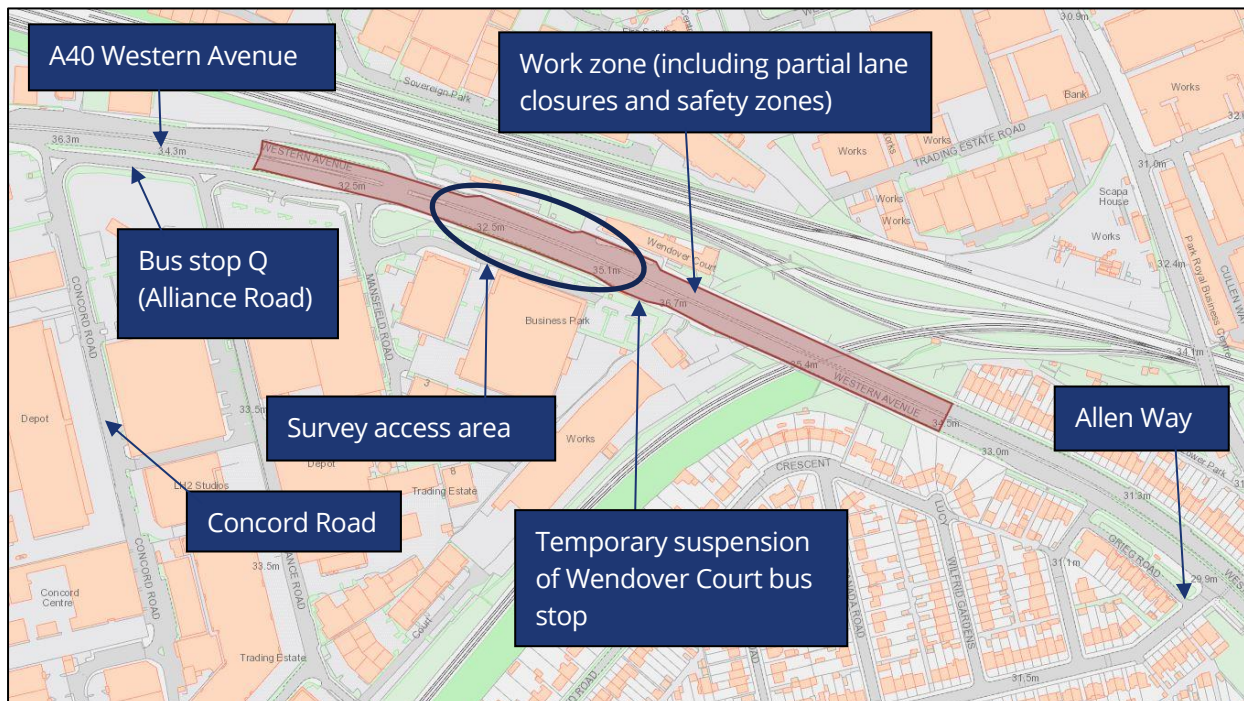


www.hs2.org.uk

Temporary road changes on A40 Western Avenue

In order to carry out these works safely, temporary lane closures and safety zones will be implemented on the A40 Western Avenue between the junctions with Concord Road and Allen Way. We will also need to suspend Wendover Court bus stop. The next available bus stop will be bus stop Q (Alliance Road). This stop is approximately a 5-minute walk from Wendover Court bus stop. All temporary changes will only be in place during our working hours. The location of these surveys and temporary changes are shown on the map below.

Access will be maintained to all properties at all times.



Dates and times mentioned in this notification may change due to unforeseen circumstances. We will keep you informed and provide updates at www.hs2.org.uk

Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk



Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2


Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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