

Overnight surveys on Horsenden Lane South

October 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19.

Additional utility surveys

We wrote to you in March 2021 about overnight drainage surveys on Horsenden Lane South. Unfortunately, these were not completed and have been rescheduled to take place from 25 to 28 October 2021. These surveys will help us to understand the condition of the drainage system in the area and how best to protect it during construction of the railway. We will investigate the condition of the sewer system using a camera and may need to flush the system if any blockages are found. Your utility services will not be affected during these works.

Overnight drainage surveys on Horsenden Lane South

We are planning to carry out overnight drainage surveys on Horsenden Lane South. The surveys will be carried out in phases along the road during the following dates and time:

- 25 October overnight between 9pm and 6am
- 26 October overnight between 9pm and 6am
- 27 October overnight between 9pm and 6am
- 28 October overnight between 9pm and 6am

Temporary changes will be in place on Horsenden Lane South during the surveys. More information is included on the next page.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Overnight works from 9pm to 6am on the 25 to 28 October 2021

We may be on site for an hour before the start and/or end of the shift

What to expect

Lane closures and parking bay suspensions

Surveying equipment will include a CCTV camera

Temporary overnight suspensions of Bus Stop PF

You may notice additional noise during these works from the tanker water jets should we need to clear a blockage

What we will do

Advise our staff to be mindful of our neighbours

Date mentioned in this notification may change, we'll keep you updated at HS2.org.uk

Overnight surveys on Horsenden Lane South

Notification

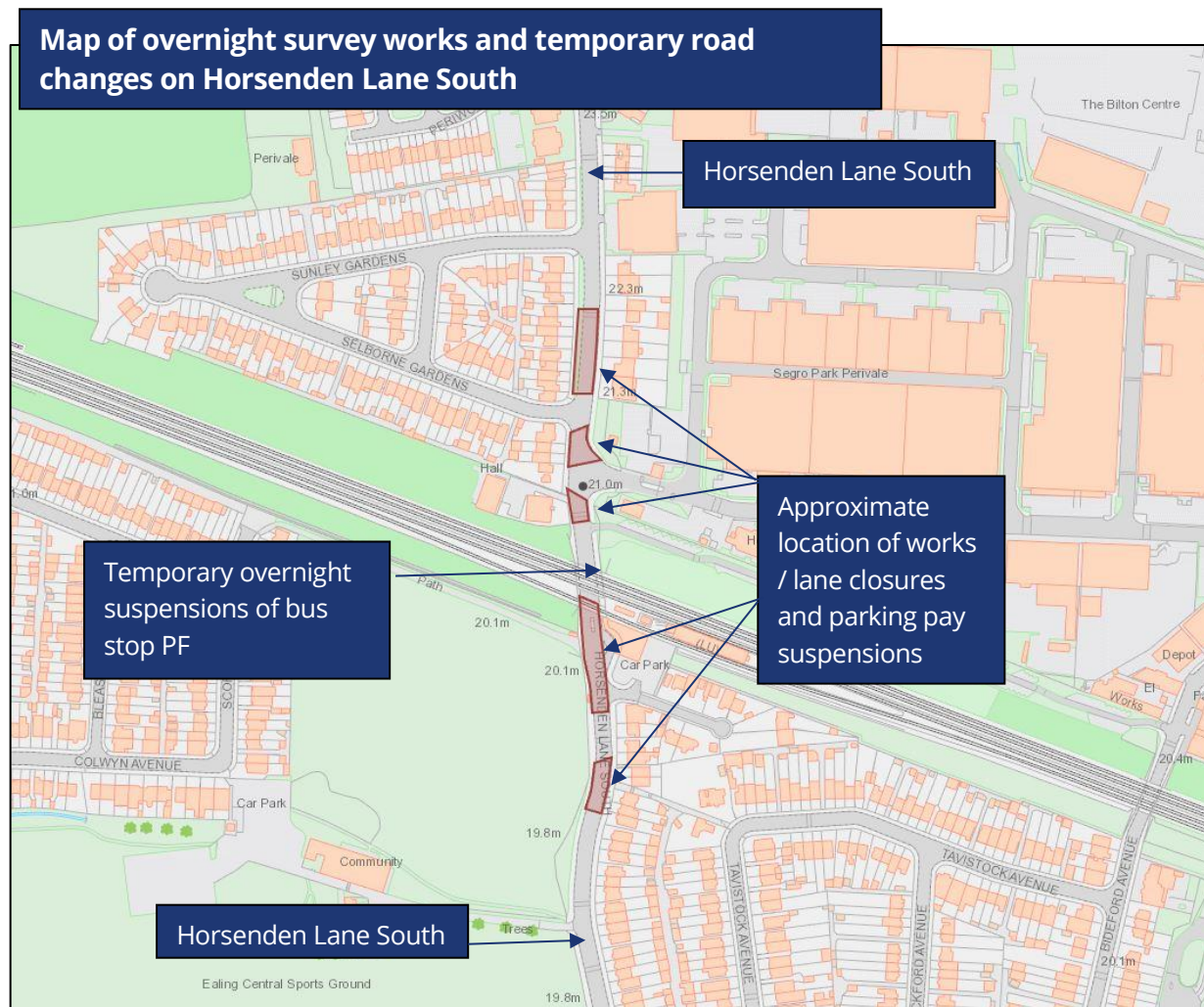


www.hs2.org.uk

Temporary road changes on Horsenden Lane South

To carry out these works safely, there will be overnight lane closures on Horsenden Lane South in phases. You will still be able to drive along Horsenden Lane south but there will be temporary traffic lights and parking bay suspensions. We will also need to suspend some pedestrian crossings and partial footways overnight. Alternative pedestrian crossings and walkways will be made available. Access to local streets will not be affected.

During these works bus stop PF will be temporarily suspended overnight. We have requested Transport for London (TFL) to place a temporary stop during these works.



Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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