

# Update notice of piling and diaphragm wall activity

September 2021 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain. We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19.

## Piling and diaphragm wall activity

Following the establishment of the Old Oak Common Station site, we are continuing with piling and diaphragm wall activity (ground strengthening to support our deep excavation works for the station) in this area. This includes setting up large machinery on site, including several mobile cranes, piling rigs and excavation machinery. Due to the size of these machines, and the large vehicles required to bring them to the site, some deliveries of machinery will need to take place early in the morning, between 5am-6:30am, to minimise disruption to traffic.

We have also started using the concrete batching plant on site for our piling and diaphragm wall activity, reducing the amount of concrete deliveries and vehicles to site.

## Working hours update

We previously notified you that we would be extending our working hours to allow time for the safe completion of large concrete pours from 8am to 10pm Monday to Friday and 8am to 5pm on Saturdays. We will only work during the extended hours when necessary for these works and we do not anticipate this will be until 10pm every weekday, or 5pm every Saturday. We will also be extending our diaphragm wall excavation activity until 8pm on Mondays to Fridays, and 8am to 5pm on Saturdays from 24 September until Spring 2022. Work will only take place on site and we will not be required to bring additional vehicles to site to support these works. Initially we will construct the diaphragm walls on the western part of site and our work will gradually move eastwards, away from residents' properties.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

Diaphragm wall excavation activity between 8am and 8pm from Mondays to Fridays and 8am to 5pm on Saturdays from 24 September 2021 until Spring 2022

### What to expect

An increase in activity at the Old Oak Common Station site

Some deliveries of large machinery and plant between 5am and 6:30am

### What we will do

We will use best practicable means to minimise any impact on our site neighbours

Our next virtual one-to-one date is on 29 September, between 3pm and 6pm. Please book a slot at

[www.hs2.org.uk/events](http://www.hs2.org.uk/events)

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:  
[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at:  
[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice  
<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

**Reference number: HS2-MW-BBVS-Ph1-OOC-St-S4-Prog-works-27-24/09/2021**

High Speed Two (HS2) Limited, registered in England and Wales.  
Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.  
Company registration number: 06791686. VAT registration number: 888 8512 56.