



# Notice of extended working hours: Long Itchington Wood Tunnel (North Portal)

September 2021 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain. Balfour Beatty Vinci (BBV) is working in partnership with HS2 Ltd to build the new railway in your area.

## What has changed

Consent for an extension to our core working hours to working 24 hours a day seven days a week had been granted. This consent has now been extended until 30 September 2022.

## What does this mean in terms of our planned works

Operational works at Balfour Beatty Vinci's North Portal are progressing well. These works relate mainly to tunnelling activities. The required consent will be reviewed nearer this date and the outcome of this will be communicated to the community at the earliest opportunity.

## Why is this period of extended working hours needed

The extension to core working hours has been granted by the relevant local authority under Section 61 of the Control of Pollution Act 1974.

Once started, the tunnel boring machine needs to work continuously. Hence, this extension to core working hours will enable us to undertake core tunnelling activities without stopping. The level of likely impact of these activities is low. Consent extensions are essential for the duration of tunnelling activities which, as it stands, are set to continue until 2024.

## COVID-19

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. The Government's current COVID-19 strategy makes clear that construction activity can continue as long as it complies with this guidance. The health and safety of our workforce and the communities we affect is our key priority. Please be assured that those sites that are currently still working are doing so because they can operate within PHE and construction industry guidelines.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

### Duration of works

Ongoing. Our permit to work 24 hours each day, seven days a week has been approved and is in place until 30 September 2022.

### What to expect

Some additional traffic may be seen.

People arriving on site throughout the hours of operations.

We will be monitoring noise levels at all times.

### What we will do

Inform you of any changes to the dates.

Continue to keep public safety and that of our workforce as top priority.

Keep you up to date with any changes at [www.hs2inwarwickshire.co.uk](http://www.hs2inwarwickshire.co.uk)

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:  
[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at:  
[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)


## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.hs2inwarwickshire.co.uk](http://www.hs2inwarwickshire.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice  
<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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