

Notice of pedestrian refuge improvements – Chalfont St Giles

September 2021 | www.hs2.org.uk

Notification



High Speed Two (HS2) is the new high speed railway for Britain. Last year we installed a pedestrian refuge on the A413 near Kings Road in Chalfont St Giles as part of improvements to roads impacted by our HGV logistics routes.

What are you doing?

Following discussions with Buckinghamshire Council and concerns raised by the parish council and residents, we will be improving the pedestrian refuge on the A413 near to the junction with Kings Road, Chalfont St Giles. This will include new lining, and signage. To minimise disruption these works will take place **overnight for one night from 9pm Thursday 30 September to 5am Friday 1 October**. Traffic will be managed using temporary traffic lights.

Below is a map of the works and location of temporary traffic lights.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Overnight from 9pm
Thursday 30 September
to 5am Friday 1
October

What to expect

Temporary traffic lights
on the A413 near to the
junction with Kings
Road

What we will do

Respond promptly to
any queries or
complaints and take
appropriate action

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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