





Working in partnership with



Notification

Notice of dewatering works at West Ruislip

September 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19.

You can sign up for regular updates in your local area at www.hs2inhillingdon.co.uk

What we are doing.

We will shortly commence installation of a dewatering system to facilitate the construction of the West Ruislip Portal. The system will reduce the water pressure in the ground underlying the structure we are building. This will enable the portal area to be excavated safely so that the concrete structures can be built to resist the water pressure in the area.

We have been given consent by the Environment Agency for these

The works will involve the drilling of small boreholes in the ground into the water bearing layers to pump the water out. The water will be treated and pumped back into the water bearing layers adjacent to Oak Farm/Breakspear Road South. A small volume of water will also be discharged into the River Pinn.

Your utility services will not be affected

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Week commencing 27 September and will continue until all the main civils works are complete

What to expect

A small amount of pipework will be seen around the structure at West Ruislip

A small pipe will need to cross the footpath near the Celandine Way. To maintain access to the footpath we will close half of the footpath at a time

What we will do

Maintain your water supply

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltdresidents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:

complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

🌃 Freephone **08081 434 434**



Minicom 08081 456 472



(a) Email hs2enquiries@hs2.org.uk

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.hs2inyourarea.co.uk

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Reference number: HS2-MW-SCS-Ph1-Ar-So-S2-Wat-45-20/09/2021

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