



Working on
behalf of

HS2

Notice of Thames Water work

September 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Thames Water update

To make way to the new HS2 railway line we need to carry out some surveys and trial holes on our sewer in Gloucester Avenue.

Our work

From Monday 27 September, we will be carrying out trial holes on Gloucester Avenue between Regents Park Road and Oval Road. Our work will take up to six weeks to complete.

The work will be carried out two phases:

Eastbound carriageway

We will be working in the eastern lane from Monday 27 September for approximately three weeks.

There will be two-way traffic lights in place and the road will remain open at all times.

We will need to suspend the bus stop next to the junction to Oval Road. Eight parking bays will also be suspended and the footpath on this side of the road will be closed. The footpath opposite will remain open.

Pedestrian access to Darwin Court will be maintained at all times but there will be a footpath diversion in place.

Westbound carriageway

The two-way traffic lights will remain in place.

The western bus stop heading up to Regents Park Road will be suspended and so will ten parking bays. The footpath will be closed but access to all houses will be maintained and a footpath diversion will be in place.

This section of work will take approximately three weeks.

Getting in touch

For all enquiries about the work Thames Water are doing on behalf of HS2, please use the below details and quote the reference number: **BB975757**.

Phone: 0800 316 9800 (our lines are always open) Email: customer.feedback@thameswater.co.uk

Notification



Duration of works

We will be working on Gloucester Avenue for up to six weeks from Monday 27 September

Our working hours will be Monday to Friday 8am to 6pm

What to expect

Footpath diversions will be in place

Two-way traffic lights will allow us to keep the road open for the duration of our works

Parking bays and bus stops will be suspended

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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