

## Notification



# Update: Canterbury Works site - Site entrance works and utility connections

September 2021 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19.

## Update on site entrance works and site utility connections

We previously notified you regarding works to repair our site entrance on Canterbury Road. We have repaired the damaged footpath next to the entrance. From 4 October, we will start works to build the access ramp area on site and connect site utilities. The location of these works is shown on the following page.

These works will take place between 8am to 6pm weekdays and 8am to 1pm on Saturdays if required. These works are due to last approximately four weeks.

In order to carry out these works we will need to break out the concrete on the ground and excavate a small trench to complete our utility connections. Once this is complete, we will back fill the excavation and relay the surface with new concrete. We may need to adjust the hoarding line during these works.

We will use a combination of power and handheld tools during these works and will put mitigations in place such as noise blankets where possible and water dampening down of dust if required. These measures will help to keep any disruption to a minimum. We will also continue to monitor noise and dust levels during these works.

No utility services will be disrupted during these works.

Dates mentioned in this notification may change due to unforeseen circumstances. We will continue to provide updates about our works at [HS2.org.uk](http://HS2.org.uk)

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

### Duration of works

4 October 2021 to 1 November 2021

### Working hours

8am to 6pm Monday to Friday

8am to 1pm Saturdays if required

We may be on site for an hour before the start and /or end of each shift

### What to expect

You may notice some additional noise during these works, but we will do all we can to minimise disruption

### What we will do

Continue to monitor our work methods to ensure they are safe and reduce the impact to the local community

We will provide updates at [HS2.org.uk](http://HS2.org.uk)

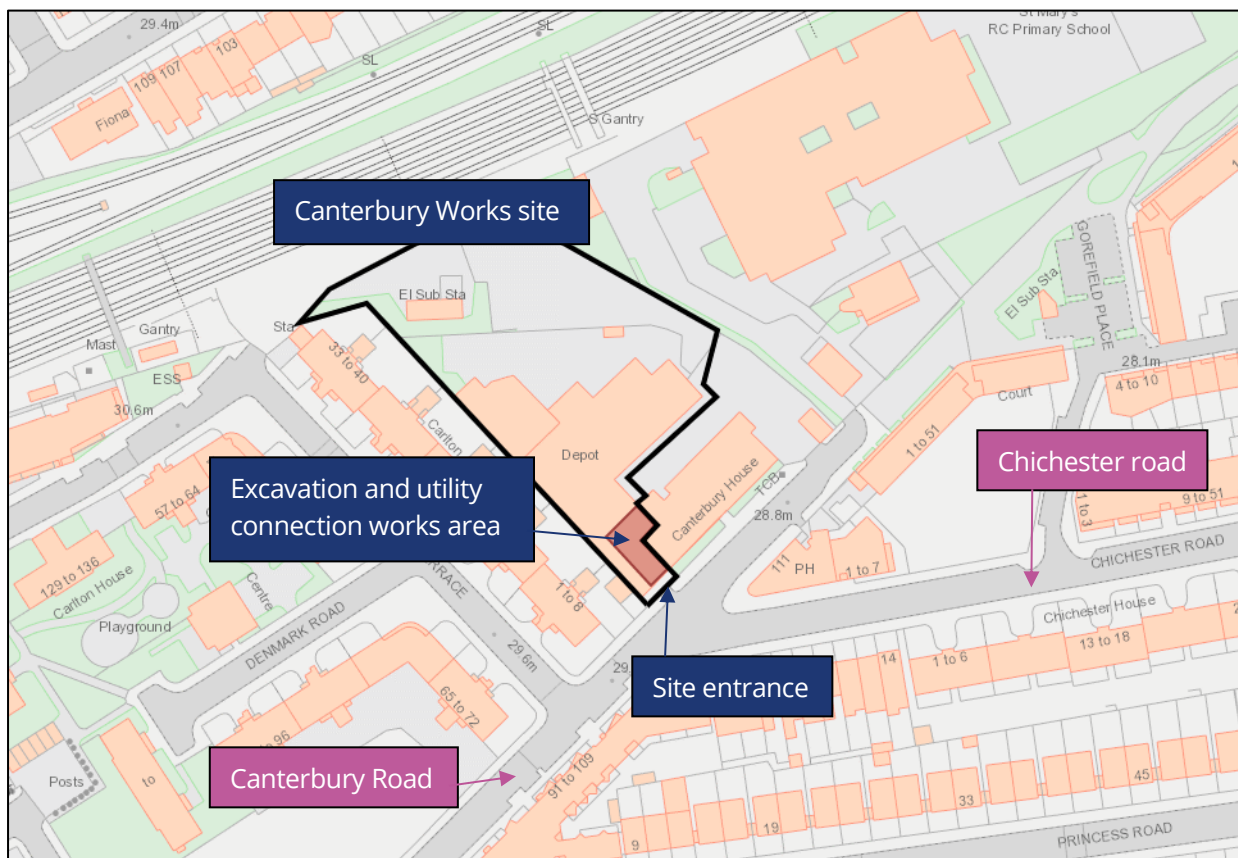
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[www.hs2.org.uk](http://www.hs2.org.uk)

## Location of site entrance and utility connections within site boundary



## Where to find more information about our current and upcoming works

Our local engagement team will continue to keep you updated about our works. You can also find the latest updates about our works via HS2's interactive works in your area map and our 3-month look ahead. You can view these at [www.hs2.org.uk/in-your-area/map](http://www.hs2.org.uk/in-your-area/map).

If you have any questions or concerns about our works, please contact our local engagement team via the HS2 Helpdesk team all day, every day of the year via:

- Freephone: **08081 434 434**
- Minicom: **08081 456 472**
- Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

You can speak with our community engagement team at our monthly virtual one to ones. To register for the next drop-in on 20 October 2021, please visit [www.hs2.org.uk/events/](http://www.hs2.org.uk/events/)

Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:  
[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at:  
[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.  
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