



## Update: Extended working hours at the Flat Iron site on Victoria Road from 20 to 24 September 2021

September 2021 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19.

### Extended working hours in our Flat Iron site

We previously notified you regarding the installation of the conveyor crossing over Dudding Hill Bridge on Victoria Road, which is due to take place from 24 to 27 September during a road closure.

We will be using a 1000 tonne crane during these works to lift the crossing into place. In order for the conveyor sections and crane to be set up ready for these works, we will need to extend our working hours within the Victoria Road Flat Iron site to 10pm from 20 to 24 September 2021. We are liaising with Ealing Council in relation to these extended hours.

We apologise for any inconvenience these works may cause.

You can view more information about the works to install the conveyor crossing via the HS2 interactive map online.

You may notice additional noise from site during the extended hours, but we will continue to monitor our working methods to keep any disruption to a minimum. Where possible, we will use non-powered tool for aspects of the work during the later hours.

### What to expect

During these works you may notice:

- Additional task lighting - lighting will be directed towards the work being undertaken
- The use of power tools - will be substituted for non-powered tools during later hours where possible
- Additional staff on site during extended hours

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

### Duration of works

20 to 24 September 2021

### Working hours

8am to 10pm

We may be on site for an hour before the start and/or end of each shift

### What to expect

Additional staff on site

You may notice additional lighting and noise coming from site, but we will do all we can to minimise disruption

### What we will do

Continue to monitor our work methods to ensure they are safe and minimise disruption to the local community

Advise our staff to be mindful of our neighbours

Provide updates at [HS2inOldOak.co.uk](http://HS2inOldOak.co.uk)

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:  
[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at:  
[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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