

Notice of drainage surveys in your local area

August 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. You can sign up for regular updates in your local area at HS2inkilburn-northolt.co.uk.

Drainage surveys planned on West Gate

We will be carrying out drainage surveys in your local area from 30 August to 3 September. This will help us to understand how best to protect the drainage while we build HS2.

To carry out the surveys, we will need to access the drainage via manholes located in the parking area of Selco and on the footpath on West Gate.

Survey visits planned from 30 August to 3 September

Our surveyors will visit West Gate between 30 August and the 3 September. The survey will take place for one night only during this period, between 8pm and 6am.

We will use a camera to investigate the condition of the drainage system and may need to flush the drains using a high-pressure water jet. Your utility services will not be affected during this time.

The date for these surveys may change. We will provide updates at HS2inKilburn-Northolt.co.uk

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

From 30 August to 3 September for one night between 8pm to 6am

We may be on site for an hour before the start and/or end of the shift

What to expect

A small group of surveyors will be visible in the Selco carpark and on the footpath on West Gate

A water tanker will be present should we need to clear any form of blockage

What we will do

Where possible, measures such as acoustic barriers will be in place to reduce any disruption to residents

Provide updates on hs2inkilburn-northolt.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST
HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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