

# Euston Approaches revised works programme

## Frequently Asked Questions

High Speed Two (HS2) is the new high-speed railway for Britain.

Skanska Costain STRABAG (SCS) is the main works contractor that will build the section of HS2 between Parkway and Hampstead Road, known as Euston Approaches.

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## Are works in the Euston Approaches continuing?

Yes.

Whilst major excavations to construct the Euston Approaches tunnels, concrete box and railway cutting are being paused in line with direction from the Government, SCS continues work to extend Granby Terrace and Hampstead Road bridges and to prepare for tunnelling. Surveys and noise insulation installations are also continuing.

The activities that will continue in the Euston Approaches include

- Extension of Granby Terrace Bridge
- Works to the wall adjacent to Cartmel House on the Regent's Park Estate
- Utility diversion works in support of Hampstead Road Bridge and Granby Terrace Bridge
- Works in Euston Scissor Box and Cavern Shaft area
- Surveys and any mitigation works required ahead of the tunnelling
- Use of the Regent's Park Vehicle Holding Area and the existing lorry lay-by north of Park Village East
- Design work

As we are working next to the railway there will be times when we have to work at night when the tracks are not in use. We will always notify you in advance ahead of night-time works.

The activities that are paused include

- Park Village East lay-by south of Mornington Street bridge
- Cavern Shaft welfare and office building on Park Village East
- Parkway utility works
- 24/7 tunnelling and major excavations
  - Cavern shaft excavation and mechanical excavations of tunnels in Camden Cutting north
  - Euston Scissor box south of Mornington Street Bridge
  - Railway cutting between Granby Terrace and Hampstead Road

## When will Mornington Street bridge open?

We reopened Mornington Street bridge to vehicles on 8 January. We have put a 3-tonne weight limit in place which we are managing with width restriction barriers at both end of the bridge.

For safety reasons, Network Rail and SCS will continue to monitor the bridge whilst work continues beneath it.

Please note the bridge will be closed throughout the duration of the tunnelling works. These are scheduled to begin in 2026 and are expected to take 5 years to complete.

### **When will Granby Terrace bridge open?**

Work continues to extend Granby Terrace bridge. It will remain closed and only re-open once HS2 works in the Euston Approaches are finished. For safety we cannot provide vehicle or pedestrian access while major construction works continue on and around the bridge.

### **Will you open the bus stop in front of Cartmel on Hampstead Road (Silverdale bus stop B)?**

Silverdale bus stop B will remain closed as works on Hampstead Road continue.

Our site hoarding on Hampstead Road will remain in place because there is an operating worksite behind it. This means the western footpath and bus stop B will remain closed. We apologise for the disruption that is caused due to the closure of the bus stop.

### **Are you going ahead with the Cavern welfare building?**

We previously planned to install a welfare building above our worksite in summer 2023. However, due to the pause to the tunnelling, the installation of the welfare building is also paused. We will update you when we know more. The existing site accommodation around Euston Approaches will remain operational.

### **Will you still need a new lorry lay-by on Park Village East?**

We previously planned to install a new lorry layby at the southern end of Park Village East. That work has now been paused.

We will continue to use the lorry layby at the northern end of Park Village East to support works at track level. We will be carrying out works to extend this layby and install a new site access from March to May 2024.

### **Will the community be able to use any of the Euston Approaches worksite for other purposes while works are delayed?**

Our worksite remains operational and is still in use. Unfortunately, there is no available space to safely accommodate public access.

### **Contact us?**

If you have a question about this topic, HS2, or our works, you can contact our HS2 Helpdesk team 24 hours a day on 08081 434 434, or email [HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk). For those who have speech or hearing difficulties we offer a minicom service on 08081 456 472.

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: <http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner>

You can contact the Commissioner at: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting: [www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)


Find out if you're eligible for compensation at: [www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason, you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website: [www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**  
**HS2 Community Engagement**

Website [www.hs2.org.uk](http://www.hs2.org.uk)

To keep up to date with what is happening in your local area, visit: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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