



Update: tidying and trimming vegetation at Willesden Euroterminal site

August 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19.

Vegetation maintenance from 23 August

We will be carrying out vegetation tidying and trimming at our Willesden Euroterminal site from 23 August to 7 September. During this period, we'll carry out the following works:

- Tidy and trim the vegetation along Channel Gate Road
- Trim the trees next to the pedestrian entrance to the Willesden Euroterminal site
- Trim the trees overgrown into the site along Stephenson Street – these works will take place from inside our site only. You may notice some noise during these works while chainsaws and handheld equipment are being used to trim the trees
- Vegetation trimming between our site boundary and the fencing along Grand Union Canal

The works will take place from 8am to 6pm Mondays to Fridays and 8am to 1pm on Saturday, if needed. The dates mentioned in this notification may change - we will provide updates about our works at www.HS2inOldOak.co.uk

We will not be removing trees during these works.

Update: planter boxes on Channel Gate Road

We have installed four planter boxes on Channel Gate Road. We have agreed the types of plants to go in the planter boxes with a group of local resident representatives. The plants are currently on order and we will continue to liaise with the local resident representatives about this.

Speak with our local engagement team

You can contact our local engagement team via the HS2 Helpdesk. We are also available to speak with you at monthly virtual one to ones in Old Oak and Park Royal. The next virtual one to one will be held on Wednesday 25 August from 3pm to 6pm. To find out more and register to attend, please visit www.hs2inoldoak.co.uk

Duration of works

23 August to 7 September

Our core working hours will be from 8am to 6pm, Mondays to Fridays and 8am to 1pm Saturdays if needed

What to expect

You may notice operatives on Channel Gate Road carrying out works to tidy and trim the vegetation carrying out these works

We will use handheld equipment

What we will do

Tidy and trim the vegetation along Channel Gate Road and pedestrian entrance to our site

Trim trees that have overgrown into our site boundary along Stephenson Street

Provide updates about our works at www.hs2inoldoak.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.
Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.
Company registration number: 06791686. VAT registration number: 888 8512 56.