



# Update: further ground investigations on Chase Road

August 2021 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19.

## Ground investigation trial holes on Chase Road

We previously notified you in April 2021 about ground investigation works on Chase Road. The ground investigation works will continue until 10 September 2021. The works will be carried out in phases lasting between two and five days each. Maps showing the phases of the works are included on the following pages.

During each phase, we'll excavate a trial hole to confirm the location of utilities under the road surface. This will help to inform the design of future works to build the HS2 tunnels and crossover box.

Traffic management will be in place during these works, including the suspension of some parking bays along Chase Road and Gorst Road. This is to ensure the safety of our staff and pedestrians. Vehicles will be able to travel on Chase Road during these works.

Bus stops PD, PJ and W on Chase Road will be temporarily suspended during some phases of these works. We apologise for any inconvenience this may cause.

We will use noise reducing barriers where possible, to help minimise any noise disruption to you and dampen down any activities that may cause dust production.

The dates for these works may change. We'll provide updates at [HS2inOldOak.co.uk](http://HS2inOldOak.co.uk)

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Duration of works

Until 10 September 2021

## Working hours

8am to 6pm, Monday to Friday, and 8am to 1pm Saturdays if required

We may be on site for an hour before the start and/or end of the shift

## What to expect

Temporary suspension of parking bays and bus stops PD, PJ and W

Excavator to dig trenches

You may notice some extra noise during these works, but we will do all we can to minimise disruption

Your utilities services will not be affected

## What we will do

Continue to monitor our working methods to ensure they are safe and reduce disruption to the local community

Provide updates at [HS2inOldOak.co.uk](http://HS2inOldOak.co.uk)



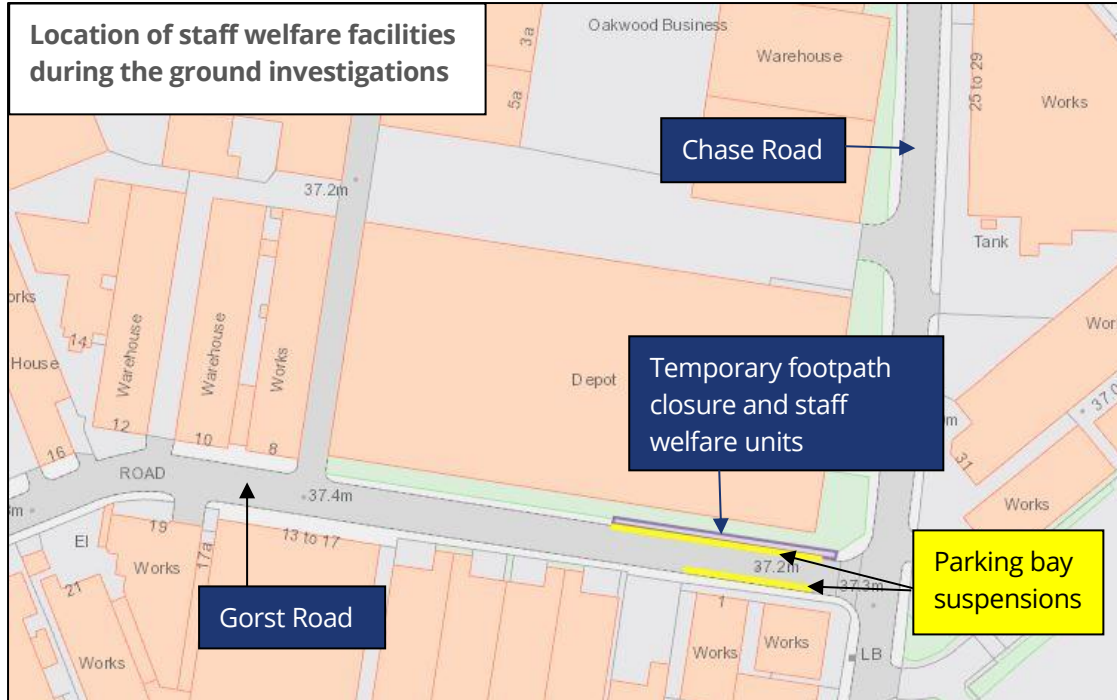
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Notification



[www.hs2.org.uk](http://www.hs2.org.uk)

## Map of staff welfare and trial hole locations



Contact our HS2 Helpdesk team on **08081 434 434**



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Notification



[www.hs2.org.uk](http://www.hs2.org.uk)

## Map of trial hole locations



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Notification



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## Map of trial hole locations



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# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:  
[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at:  
[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)


## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

**Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-Prog-works-1-23/07/21**

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