



Update of works at Canterbury Works site

August 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19.

Update to site piling works

We notified you in late July 2021 about our ongoing piling works at the Canterbury Works site. We had planned to carry out our final piling works along our boundary with Network Rail from 2 to 9 August 2021. Unfortunately, these works could not take place as planned and have now been rescheduled to take place from 1 September 2021 for approximately two weeks.

We will be working between 8am and 6pm Monday to Friday and 9am and 1pm on Saturdays if required. The location of these works can be found on page 2.

The dates may change. We will keep you updated via www.hs2.org.uk/in-your-area/map

Our piling method

We used a press piling unit to push in the piles along the boundary with the school during the first phase of piling. To protect the nearby Network Rail tracks and trains, our piling method will change for the phase along the Network Rail boundary to a vibration hammer rig.

During these piling works you may experience some additional noise and vibration. We will be carrying out vibration and noise monitoring to ensure that any disruption is kept to a minimum.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Piling Works

1 September 2021 for approximately two weeks

Ventilation Shaft excavation

13 September 2021 for approximately eight weeks

Working Hours

8am to 6pm, Monday to Friday, and 9am to 1pm Saturdays if required

We may be on site for an hour before the start and/or end of the shift

What to expect

Dampening down of activities that may cause dust production

Ground excavations and concrete pours

You may experience some additional noise and vibration during aspects of the works

What we will do

Monitor our working methods to ensure disruption is kept to a minimum

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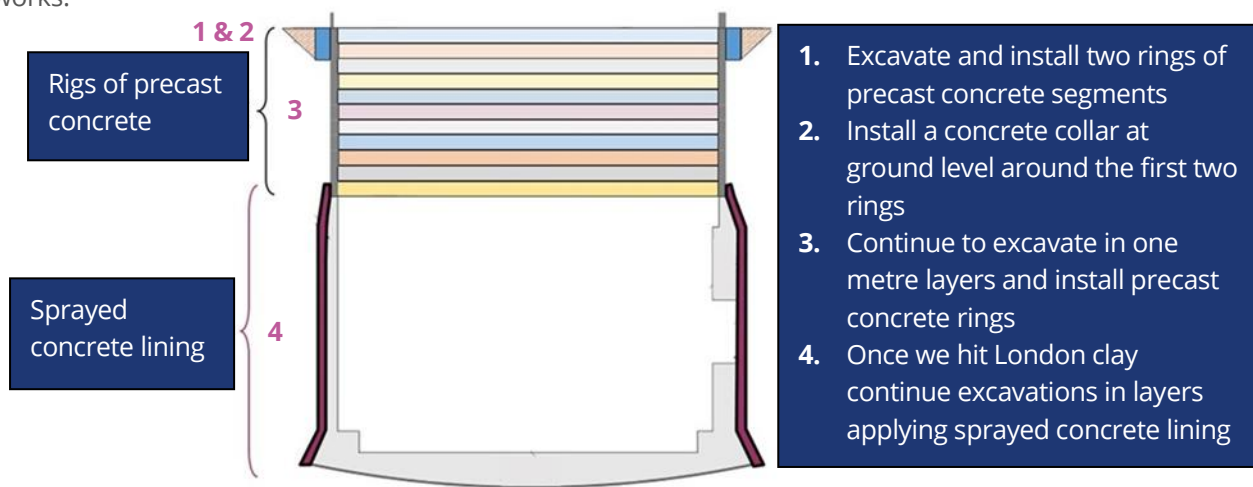
Notification



www.hs2.org.uk

Update of ventilation shaft excavation and concrete collar ring

Due to the rescheduled piling works, we will now be starting the excavation works of the ventilation shaft and the installation of the concrete collar from 13 September 2021 for approximately eight weeks. These works will create a stable foundation prior to deep excavation. We will create a series of working platforms before commencing with the excavation works. The image below shows a cut section of the of the ventilation shaft and how it will be constructed. We will provide updates throughout the shaft works.



Work will take place during the hours of 8am to 6pm Mondays to Fridays and 9am to 1pm on Saturdays if required. During these works you will notice large excavators, cranes and vehicles removing the excavated material from site. Future stages of construction for the ventilation shaft may require extended hours. We will inform you of these as the work progresses.

We will continue to review our working methods during the works mentioned to minimise disruption to our neighbours. The dates mentioned in this notification may change - we will provide updates about our works at www.hs2.org.uk

Where to find more information about our current and upcoming works

Our local engagement team will continue to keep you updated about our works. You can also find the latest updates about our works via HS2's interactive works in your area map and our 3-month look ahead. You can view these at www.hs2.org.uk/in-your-area/map.

If you have any questions or concerns about our works, please contact our local engagement team via the HS2 Helpdesk team all day, every day of the year via:

- Freephone: **08081 434 434**
- Minicom: **08081 456 472**
- Email: hs2enquiries@hs2.org.uk

You can speak with our community engagement team at our monthly virtual one to ones. To register for the next drop-in on 19 August, please visit www.hs2.org.uk/events/

Contact our HS2 Helpdesk team on **08081 434 434**

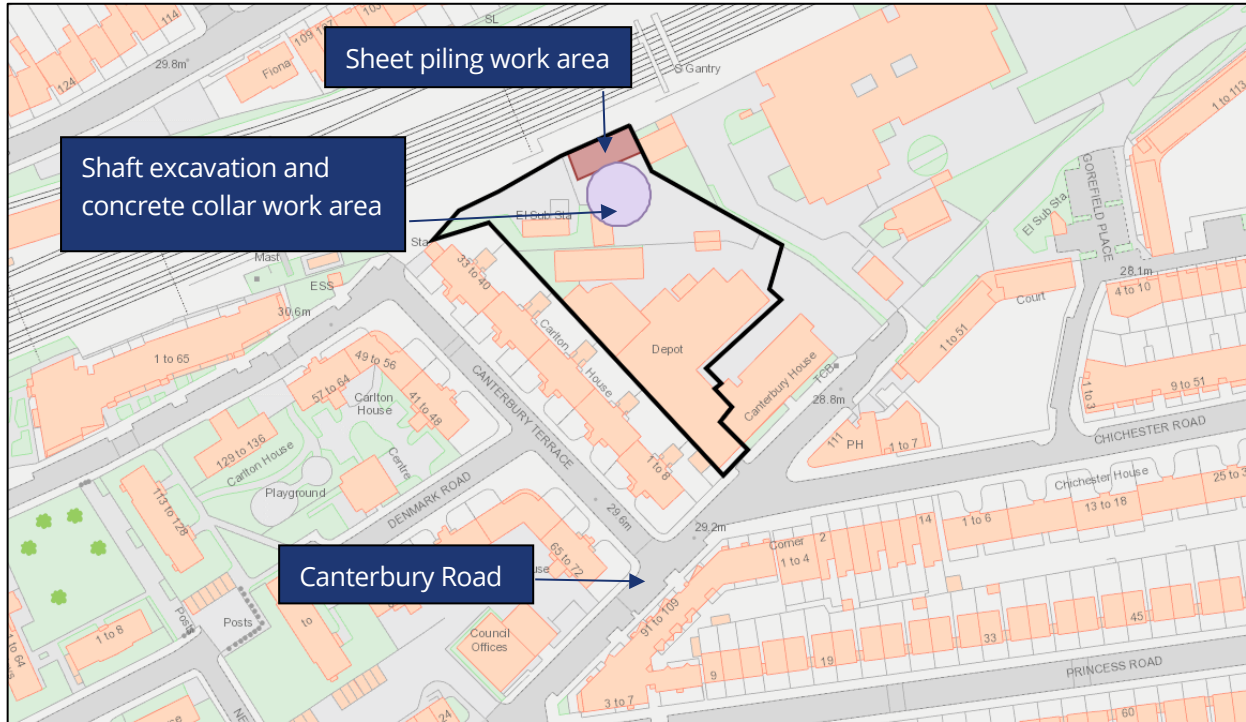
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Map showing location of piling area and shaft excavation area



Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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