



Your reference number

BB 70028100



thameswater.co.uk



0800 316 9800

Our lines are always open

Water supplies in your area

Reference: **HS2-MW-BBV-Ph1-Ar-So-S1-Wat-48-07/12/2021**

29 June 2021

Dear Customer

Thames Water Operations will be carrying out some further work at Stephenson Street from the 12 July for five days. A water meter will be replaced and various fittings renewed within the chamber underneath the pavement.

The chamber will need to be slightly enlarged which will require a small amount of noisy concrete breaking in the footpath. A machine will be used for this purpose and the activity will take place for a few hours at the beginning of the week, on either Monday or Tuesday. We sincerely apologise to residents for any disturbance that this work might cause.

This work follows the investigations that took place in February of this year when Thames Water's contractors tested the water quality and pressure of the water flow in the supply pipe that has a connection within the chamber.

It has now been confirmed that the water supply pipe connects to a building within the Willesden Euro Terminal. The new water meter and other fittings will ensure that water can be safely provided to that building.

How will this impact you?

The work will take up to five days to complete, beginning on **Monday 12 July 2021**. We do not expect your water supply to be interrupted while this work is taking place.

Temporary traffic management

While the work is underway, there will be a half-road closure with temporary two-way traffic lights. The working area will be appropriately coned for safety reasons.

Emergency services will be able to access Stephenson Street at any time.

How to contact Thames Water

If you require further information now or during the work, please contact our 24-hour Customer Centre on **0800 316 9800**, quoting your postcode and our reference number **BB 70028100**.

We really appreciate your support while we carry out these essential works.

Yours sincerely

Ed Parker

Project Manager – Thames Water Developer Services – Major Projects

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