

Working in partnership with



Notice of drainage surveys in your local area

July 2021 | www.hs2.org.uk



We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. The Government's current strategy makes it clear that construction activity can continue as long as it complies with this guidance. Please be assured that only sites that can operate within the guidelines are operational. All sites will remain under constant review. You can sign up for regular updates in your local area at **HS2inCamden.co.uk**.

Drainage surveys planned in Sunny Mews

Our surveyors need to access a manhole in Sunny Mews to carry out a drainage survey. This will help us to understand how best to protect the drainage while we build HS2.

To carry out the surveys, we will need to access the drainage via a manhole located in the parking area of Sunny Mews.

Survey visits planned on 30 July and 16-20 August

Our surveyors are planning to visit Sunny Mews on 30 July 2021 and between 16 and 20 August 2021 to carry out the surveys. On 30 July, they will visit to identify the specific location of the manhole. Between 16 and 20 August, we will visit to carry out the drainage survey. We will visit between 8am and 6pm. The dates for the surveys may change.

We will use a camera to investigate the condition of the drainage system and may need to flush the drains using a high-pressure water jet. Your utility services will not be affected during this time.

You may receive further information from HS2 about this and we will write to you with more information soon.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

On 30 July and between 16 and 20 August 2021

Our working hours are 8am to 6pm, Monday to Friday, and 8am to 1pm Saturdays if required

We may be on site for an hour before the start and/or end of each shift

What to expect

A small group of surveyors will be visible in the Sunny Mews carpark

A water tanker will be present should we need to clear any form of blockage

What we will do

Where possible, measures such as acoustic barriers will be in place to reduce any disruption to residents

Provide updates on hs2inCamden.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltdresidents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:

complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

🎮 Freephone **08081 434 434**



Minicom 08081 456 472



(a) Email hs2enquiries@hs2.org.uk

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.hs2inyourarea.co.uk

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