

Weekend working at Canterbury Works site

July 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. The Government's current strategy makes it clear that construction activity can continue as long as it complies with this guidance. Please be assured that only sites that can operate within these guidelines are operational. All sites will remain under constant review.

Weekend air conditioning unit testing

As part of the works to set up our new site welfare cabins, we will be carrying out tests on the air conditioning units. These tests are required to ensure that the modules are in good working order prior to staff moving into the new welfare.

We will be carrying out the air conditioning tests on Saturday 24 and Sunday 25 July 2021. The tests need to be completed outside of our core working hours as an exclusion zone is required around the welfare cabins for safety reasons. We cannot do the tests during our normal core working hours as our site entrance would not be accessible.

During these works you may notice a small group of operatives on site. Most of the work will take place inside the welfare cabins and any noise will be minimal.

Dates mentioned in this notification may change due to unforeseen circumstances. We will continue to provide updates about our works at HS2inKilburn-Northolt.co.uk

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Saturday 24 and Sunday 25 July 2021

8am to 5pm Saturday 24 July

9am to 5pm Sunday 25 July

We may be on site for an hour before the start and /or end of each shift

What to expect

A small group of operatives working in the site and welfare cabins using handheld equipment

Most of the work will take place inside the welfare cabins

You may notice some noise, but it will be minimal

What we will do

Use handheld equipment to carry out tests on the air conditioning units

Advise operatives to be mindful of our neighbours during the works

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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