



Working on
behalf of

HS2

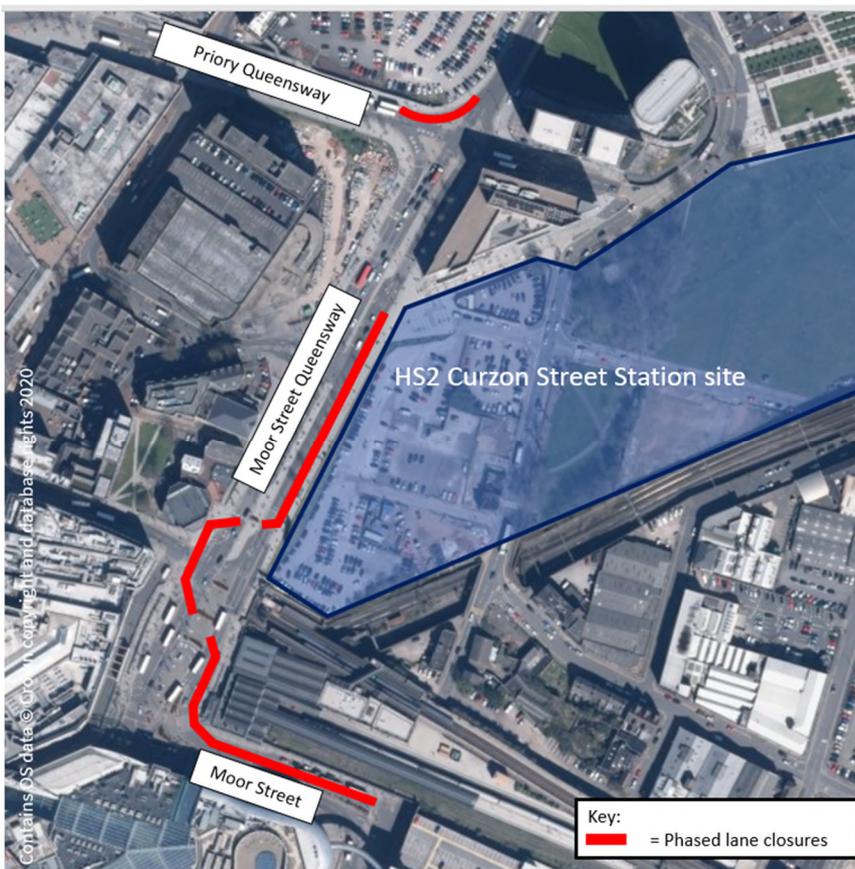
Notice of reinstatement works on Moor Street Queensway

June 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Early works for HS2 are carried out by a joint venture between Laing O'Rourke and Murphy & Sons known as LM.

We'll be carrying out reinstatement works on Moor Street Queensway

We have previously carried out utility works on Moor Street Queensway as we prepare for the construction of HS2's Curzon Street Station. From Sunday 20 June, we will be carrying out final reinstatement works at the below locations.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Sunday 20 June for approximately 3 days (24 hour works)

What to expect

Phased lane closures on Moor Street Queensway

Traffic and pedestrian management measures will be in place as we carry out the works.

What we will do

Clearly signpost the lane closures and pedestrian management and explain these changes to road users and pedestrians.

Keep disruption to a minimum.

Answer your questions via the 24/7 HS2 helpdesk.

We'll keep you informed of any adjustments via www.hs2inbirmingham.co.uk

Call our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting: www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website: www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

**FREEPOST
HS2 Community Engagement**

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.hs2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

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Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.
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