

## Off-peak survey and monitoring works on M25, Denham to Maple Cross

June 2021 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain. We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with Covid-19. The Government's current strategy makes it clear that construction activity can continue as long as it complies with this guidance.

Please be assured that only sites that can operate within the guidelines are operational. All sites will remain under constant review. We have postponed all face-to-face engagement events and meetings and have put in place several channels to communicate with communities, such as letters, phone calls and webinars as well as updates and alerts from each of the local community websites. You can sign up for regular updates in your local area at: [www.hs2inbucksandox.co.uk](http://www.hs2inbucksandox.co.uk) or [www.hs2inherts.co.uk](http://www.hs2inherts.co.uk).

### What works are taking place?

HS2 contractors Align JV will be carrying out monitoring and maintenance works on the M25 on both the clockwise and anticlockwise emergency lane/hard shoulder between Junction 16 (Denham Interchange) and Junction 17 (Maple Cross Interchange).

The maintenance work will be carried out across four days on three separate occasions (once a month) during the daytime. Works will take place mid-June, mid-July, and mid-August 2021. Details of the phasing, dates and carriageways affected are listed in the table overleaf. There will be emergency lane/hard shoulder closures in place on both carriageways from 9:30am to 4pm each day whilst the maintenance takes place.

Advance warning signage will be put in place prior to the works taking place. Whilst disruption will be kept to a minimum, we would remind road users to plan their journeys and to be aware of the temporary emergency lane/hard shoulder closures to allow the works to be carried out safely.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

### Notification



#### Duration of works

Work will be carried in three phases from:

Monday 14<sup>th</sup> June,  
Monday 12<sup>th</sup> July,  
Monday 19 August  
2021 (periodically).

#### What to expect

Works on M25  
between Junctions 16  
and 17

Emergency lane /  
hardshoulder closures in  
both directions on some  
days during the three  
phases between the  
following hours:

9:30am to 4pm;

You will still be able to  
travel in both directions  
during the works.

#### What we will do

Manage impacts such  
as traffic and noise with  
the aim of reducing  
where we can.

Ensure clear signage is in  
place for drivers.

# Off-peak survey and monitoring works on M25, Denham to Maple Cross (continued)

Notification

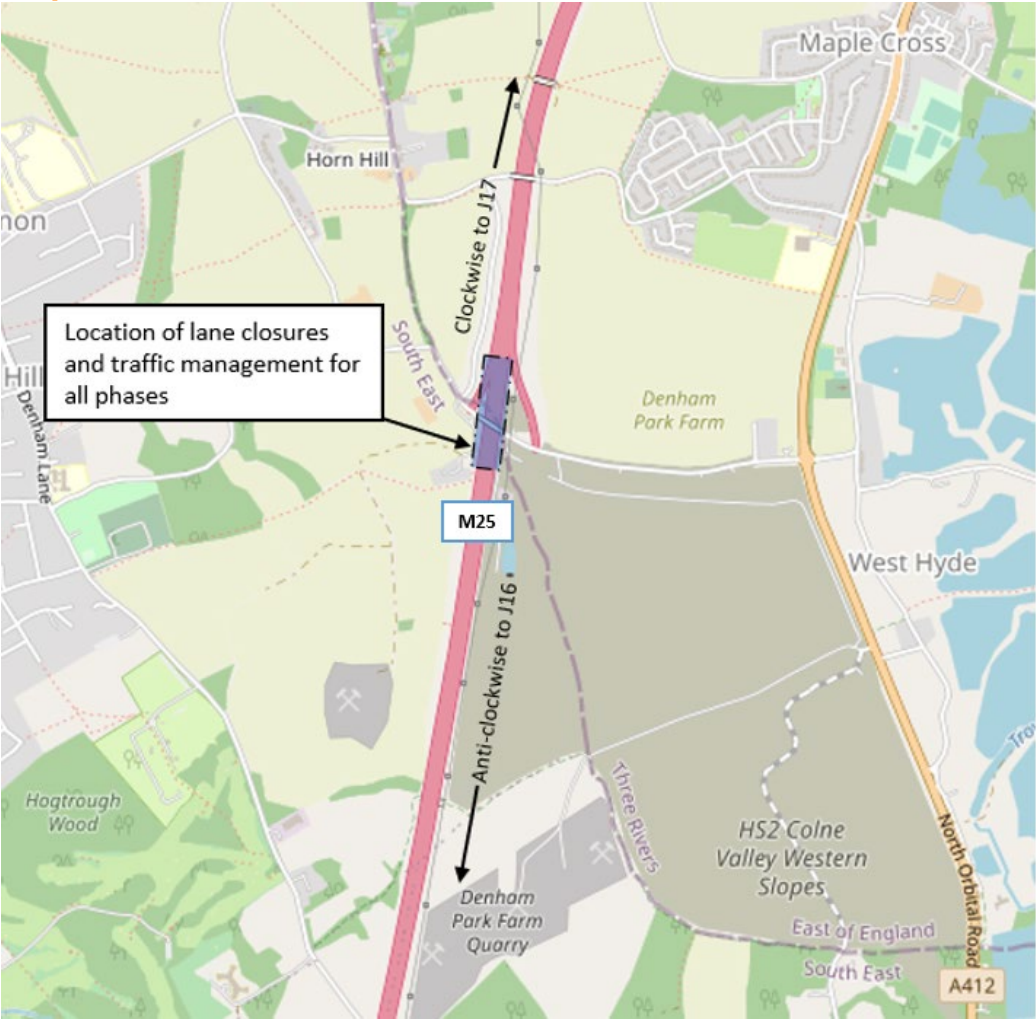


[www.hs2.org.uk](http://www.hs2.org.uk)

## Dates of lane closure

From	To	Between hours	Details of lane closure and direction
14 June 2021	17 June 2021	9:30am to 4pm	Emergency lane / hard shoulder closed in both directions
12 July 2021	15 July 2021	9:30am to 4pm	Emergency lane / hard shoulder closed in both directions
16 August 2021	19 August 2021	9:30am to 4pm	Emergency lane / hard shoulder closed in both directions

## Map of works location



# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint, or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)



## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:  
[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at:  
[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:



Freephone **08081 434 434**



Minicom **08081 456 472**



Email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website [www.hs2.org.uk](http://www.hs2.org.uk)

To keep up to date with what is happening in your local area, visit:  
[www.hs2inbucksandox](http://www.hs2inbucksandox)

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice  
<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

**Reference number: HS2-EW-Align-Ph1-Ar-Ce-C2-Prog-works-48-14/06/2021**

High Speed Two (HS2) Limited, registered in England and Wales.  
Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.  
Company registration number: 06791686. VAT registration number: 181 4312 30.