





Working in partnership with



Notification



Update: surveys planned on Greenford Road

May 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. The Government's current strategy makes it clear that construction activity can continue as long as it complies with this guidance. Please be assured that only sites that can work within the guidelines are operational. All sites will remain under constant review.

We wrote to you recently about drainage surveys on Greenford Road during the day between 19 and 25 May 2021.

Drainage surveys rescheduled to take place overnight

These works are still scheduled to take place between 19 and 24 May, however they will now take place overnight between 8pm and 5am.

On three consecutive nights between 19 and 22 May, temporary lane closures will be in place on Greenford Road and near the junctions of Uneeda Drive and Bennetts Avenue. Parking bay suspensions will be in place on Greenford Road.

Overnight between 24 and 25 May, temporary lane closures will be in place on the junction of Greenford Road and Rockware Avenue.

You can view the location of these works and further information from our previous notification here.

Your utility services will not be affected during the surveys and you will still be able to travel through this area. The dates and locations for the surveys could change and we may need to carry out further surveys in your area. To sign up for updates, please visit www.hs2inkilburnnortholt.co.uk.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Overnight works from 19 to 24 May 2021 between 8pm and 5am.

We may be on site for an hour before the start and/or end of each shift

What to expect

Temporary traffic management will be in place overnight on Greenford Road

Parking bay suspensions will be in place on Greenford Road

A water tanker will be present during the surveys should we need to flush the system

What we will do

We'll provide updates at hs2inkilburn-northolt.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltdresidents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:

complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

🏗 Freephone **08081 434 434**

Minicom 08081 456 472

(a) Email hs2enquiries@hs2.org.uk

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.hs2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice https://www.gov.uk/government/publication s/high-speed-two-ltd-privacy-notice

Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-Prog-works-5-19/05/2021-02

High Speed Two (HS2) Limited, registered in England and Wales. Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA. Company registration number: 06791686. VAT registration number: 888 8512 56.