



Working on
behalf of

HS2

Utilities diversions on New Canal Street & Bordesley Street

January 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Early works for HS2 are carried out by a joint venture between Laing O'Rourke and Murphy & Sons known as LM.

We'll be carrying out works on New Canal Street & Bordesley Street

Over the coming months, we'll continue to work on roads and footpaths in central Birmingham as we carry out utilities diversions in preparation for the construction of HS2's Curzon Street Station and the railway.

To carry out the utility works safely, we need to manage traffic in the local area. This will include phased lane and footpath closures **on New Canal Street** and **Bordesley Street** (please see page 2 for more information). We'll carry out the works in phases, rather than all at once, to keep disruption to a minimum.

Throughout 2021, we'll continue to work on roads in the city centre including Andover Street, Fazeley Street and Banbury Street.

COVID-19

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. The Government's current COVID-19 strategy makes clear that construction activity can continue as long as it complies with this guidance.

The health and safety of our workforce and the communities we affect is our key priority. Please be assured that those sites that are currently still working are doing so because they can operate within PHE and construction industry guidelines.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

w/c Monday 1 February; starting on New Canal Street for approx. 4 – 6 weeks

March 2021; Bordesley Street for approx. 4 - 6 weeks

What to expect

Phased lane and footpath closures on New Canal Street and Bordesley Street

Traffic and pedestrian management measures will be in place as we carry out the works.

What we will do

Clearly signpost the road closure and pedestrian management and explain these changes to road users and pedestrians.

Maintain access to frontages

Keep disruption to a minimum.

Answer your questions via the 24/7 HS2 helpdesk.

We'll keep you informed of any adjustments via

www.hs2inbirmingham.co.uk

Call our HS2 Helpdesk team on **08081 434 434**

Notice of utilities diversion in central Birmingham

Notification



www.hs2.org.uk

Location of works on New Canal Street and Bordesley Street



This schedule is subject to change depending on site and weather conditions, but we'll keep you informed of any adjustments via www.hs2inbirmingham.co.uk

Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk



Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting: www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website: www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.hs2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

Reference number: HS2-EW-LM-Ph1-Bir-Cur-St-N4-UT-5-17/12/2020

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 181 4312 30.