

Update: sheet piling in the Westgate site

May 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. The Government's current strategy makes it clear that construction activity can continue as long as it complies with this guidance. Please be assured that only sites that can work within the guidelines are operational. All sites will remain under constant review.

Piling works rescheduled to May 2021

Our previous notification in March advised that we would be carrying out piling works at our Westgate Site from early-April for up to three weeks. These works have been rescheduled and will now take place from early-May for up to four weeks.

Noise generating activities are scheduled after 8am and during our core working hours where possible. Some works may occur outside of these hours, including concrete works and works next to the railway tracks, which must take place when trains are not running. We will let you know in advance when work is planned outside of our core working hours.

You can view the location and more information about the piling works in our previous notification [here](#).

The dates for these works may change due to unforeseen circumstances. We will provide updates about our works at HS2inKilburn-northolt.co.uk

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

From early-May 2021 for up to four weeks between 8am and 6pm, Monday to Friday, and 8am and 1pm Saturdays

We may be on site an hour before the start and/or end of each shift

What to expect

Installation of sheet piles next to the Network Rail embankment area

Large construction machinery in the area during these works

What we will do

We will use acoustic sound barriers and construction methods to minimise noise and disruption

We'll provide updates at hs2inkilburn-northolt.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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