



Working on
behalf of

HS2

Notice of utility installations at the junction of New Canal Street and Fazeley Street

May 2021

www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Early works for HS2 are carried out by a joint venture between Laing O'Rourke and Murphy & Sons known as LM.

Location of works

Over the coming months, we'll continue to work on roads in central Birmingham as we carry out a programme of utility diversions and prepare for the construction of HS2's Curzon Street Station and the railway. This involves Severn Trent Water works at the junction of New Canal Street and Fazeley Street.



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If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Monday 24 May for approximately 6 months

What to expect

A full closure of the junction of New Canal Street and Fazeley Street

Core working hours are 8am to 6pm, although staff may be on site up to an hour before and an hour after those times.

Traffic management measures will be in place **beyond these times**.

What we will do

Clearly signpost changes to road users and pedestrians

Answer your questions via the 24/7 HS2 helpdesk.

We'll keep you informed of any changes via:

www.hs2inbirmingham.co.uk

Call our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.
Company registration number: 06791686. VAT registration number: 181 4312 30.