

Notification



Update: Pedestrian crossing maintenance on Channel Gate Road

April 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. The Government's current strategy makes it clear that construction activity can continue as long as it complies with this guidance. Please be assured that only sites that can operate within these guidelines are operational. All sites will remain under constant review

Maintenance of pedestrian crossing – 17 April

We will be carrying out works on the pedestrian crossing on Channel Gate Road to repaint the pedestrian crossing. Works to repaint the crossing are planned to take place on Saturday 17 April between the hours of 8am to 1pm. We anticipate these works will take approximately two hours. During these works we will ensure that pedestrians will be able to cross Channel Gate Road safely either at the crossing point or at the end of the road adjacent to Old Oak Lane.

The dates and times mentioned in this notification may change due to unforeseen circumstances. We will provide updates at HS2inOldOak.co.uk

Virtual 1:1s in 2021

HS2 will continue with its programme of virtual surgery-style 1:1s during 2021. Dates up until May 2021 are as follows:

- Wednesday 28 April 2021
- Wednesday 26 May 2021

Further information on the topics featured and how to register will be sent to residents closer to the time. More information can be found at www.HS2inOldOak.co.uk

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

17 April between the hours of 8am to 1pm

What to expect

Works to repaint the pedestrian crossing on Channel Gate Road

You will notice staff on site using road paint, heaters and dryers

A 12-tonne paint truck on Channel Gate Road

You may notice some additional noise from machinery during these works

What we will do

We will provide updates HS2inOldOak.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting: www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website: www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.hs2inyourarea.co.uk**

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High Speed Two (HS2) Limited, registered in England and Wales.
Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.
Company registration number: 06791686. VAT registration number: 888 8512 56.