

# Notice of overnight utility surveys on Park Royal Road and Cullen Way

April 2021 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. The Government's current strategy makes it clear that construction activity can continue as long as it complies with this guidance. Please be assured that only sites that can operate within these guidelines are operational. All sites will remain under constant review

## Surveys in your area

We will be carrying out further drainage surveys in your area during April. We previously notified you about drainage surveys planned on Park Royal Road opposite Acton cemetery overnight on 29 March 2021. Unfortunately, these works were unable to take place as planned and have now been rescheduled to take place overnight on 21 April 2021. These surveys will help us understand the condition of the drainage system in the area and how best to protect it during construction of the railway.

## Overnight drainage surveys on 21 April 2021

These works will be carried out in three locations:

- Park Royal Road (Opposite Acton Cemetery) 9pm to 6am
- Park Royal Road (Outside Park Royal Works) 9pm to 6am
- Cullen Way (Adjacent Park Royal Works) 9pm to 6am

## Temporary changes on Park Royal Road and Cullen Way

In order to carry out these works safely, temporary lane closures and parking bay suspensions will be in place overnight on Park Royal Road with temporary closures and diversions on Cullen Way and surrounding roads. The location of these surveys and temporary changes are shown on the maps on the following pages.

Access will be maintained to all properties at all times.

The dates and times mentioned in this notification may change due to unforeseen circumstances. We will provide updates at [HS2inOldOak.co.uk](http://HS2inOldOak.co.uk)

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

Park Royal Road and Cullen Way:

21 April 2021

### Working hours

Overnight from 9pm to 6am

We may be on site for an hour before the start and /or end of each shift

### What to expect

Temporary lane closures, diversion routes with traffic management to keep staff safe and traffic flowing

A water tanker will be on site should we need to clear any blockages

You may notice additional noise should we need to jet the drainage system

### What we will do

Your utility services will not be affected

We will provide updates at [HS2inOldOak.co.uk](http://HS2inOldOak.co.uk)

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[www.hs2.org.uk](http://www.hs2.org.uk)

**21 April – Overnight surveys on Park Royal Road**

Notification



Contact our HS2 Helpdesk team on **08081 434 434**

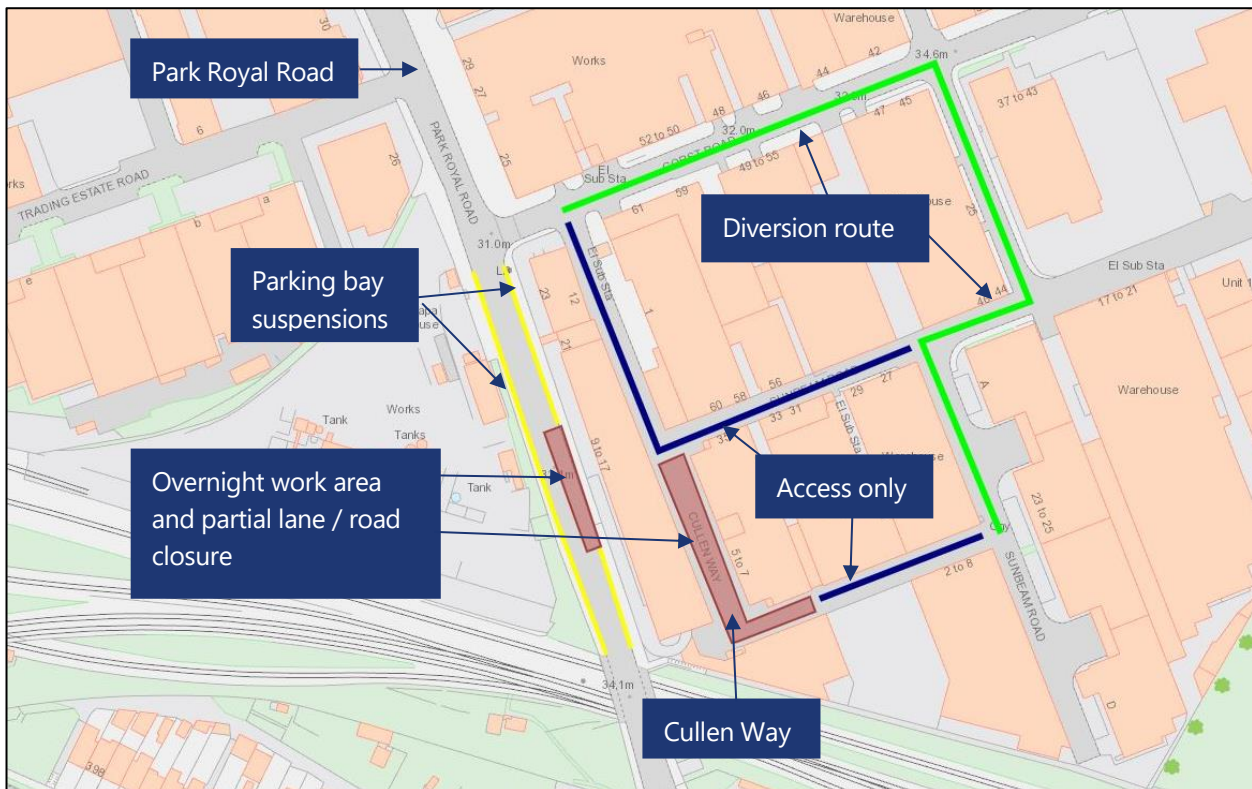
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## Virtual 1:1s in 2021

HS2 will continue with its programme of virtual surgery-style 1:1s during 2021. Dates up until May 2021 are as follows:

- Wednesday 28 April 2021
- Wednesday 26 May 2021

Further information on the topics featured and how to register will be sent to residents closer to the time. More information can be found at [www.HS2inOldOak.co.uk](http://www.HS2inOldOak.co.uk)

Contact our HS2 Helpdesk team on **08081 434 434**

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:

[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you're eligible for compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.

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