



Update: Piling and Diaphragm Wall Works

April 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. The Government's current strategy makes it clear that construction activity can continue as long as it complies with this guidance. Please be assured that only sites that can operate within the guidelines are operational. All sites will remain under constant review

Concrete pour at the Old Oak Common Station site

Earlier this year, we notified the community of our programme of piling and diaphragm wall activity taking place at the Old Oak Common Station site. You can view that notification here:

<https://www.hs2.org.uk/work-items/notice-of-piling-and-diaphragm-wall-works/>

As part of these works, we agreed new working hours with London Borough of Hammersmith and Fulham of 8am to 10pm Monday to Friday and 8am to 5pm on Saturdays. These extended working hours are required to allow time for the safe completion of large concrete pours for the ground strengthening activity, and we only work these hours where required, not every day.

We will be completing the first large concrete pour on the site on Wednesday 7 April 2021. We will aim to complete the pour as quickly as possible, however this may continue into the extended hours up until 10pm. We will have more large concrete pours over the coming months which may require more working into the evenings, up to 10pm on weekdays and up to 5pm on Saturdays.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

The first large concrete pour which may require use of our extended working hours up until 10pm will take place on 7 April 2021

What to expect

Ongoing site activity including concrete wagons arriving and leaving the site up to 10pm on some days over the next few months

What we will do

HS2 are continuing to hold virtual on-to-one events during 2021. The next events will be:

Wednesday 28 April 2021

Wednesday 26 May 2021

More information can be found at www.hs2inoldoak.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting: www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website: www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.hs2inyourarea.co.uk**

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Reference number: <Click here to enter text>

High Speed Two (HS2) Limited, registered in England and Wales.
Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.
Company registration number: 06791686. VAT registration number: 888 8512 56.