

# Upcoming works at Vehicle Holding Area

April 2021 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England advice on dealing with COVID-19. The Government's strategy makes it clear construction activity can continue, as long as it complies with this guidance. Please be assured only sites that can operate within the guidelines are operational. You can sign up for regular updates in your local area at [HS2inCamden.co.uk](http://HS2inCamden.co.uk).

## Traffic management on Prince Albert Road

Construction of the Vehicle Holding Area is ongoing in the London Zoo car park so lorries can avoid queueing at nearby worksites whilst making deliveries. We will install permanent traffic lights and a pedestrian crossing on Prince Albert Road later this year, at the entrance to the Vehicle Holding Area to manage traffic and enable lorries to safely enter and exit the holding area.

In the meantime we will use temporary traffic lights to manage traffic flow in this area. The temporary traffic lights will be in place from week starting 10 May. We will provide an update once we confirm the installation date for the permanent lights.

## White lines repainted on Prince Albert Road – 5 to 6 May

On 5 and 6 May, we will mark the new traffic lights and pedestrian crossing on Prince Albert Road with white lining. The works will take two days and involve alternating lane and footway closures, temporary traffic management and pedestrian diversions.

We will always ensure we maintain access to properties.



## Notification



### Duration of works

Ongoing until July

Monday to Friday 8am to 6pm, and Saturday 8am to 1pm

On site for an hour before the start and/or end of each shift

### What to expect

Temporary traffic lights at entrance to Vehicle Holding Area

Lane and footway closures on Prince Albert Road on 5 and 6 May for white lining

Vehicle Holding Area operational from May

### What we will do

Take measures to mitigate the impact of noise and lighting

Provide updates at [HS2incamden.co.uk](http://HS2incamden.co.uk)

Please contact our HS2 Helpdesk team on 08081 434 434 or email [HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk) with queries

# Upcoming works at the Vehicle Holding Area

[www.hs2.org.uk](http://www.hs2.org.uk)

Notification



## Installation of site services – April and May

We are now nearing the completion of the Vehicle Holding Area. Over April and May we will carry out works to complete the internal fit-out of the Vehicle Holding Area, including the installation of site services. This includes lighting columns for site safety and security. Please be assured, the brightness of these lights will be lowered each night from 7pm to 7am to reduce the impact on residents. However, we cannot turn the lights off altogether.

## Vehicle Holding Area operational from May

The Vehicle Holding Area will be partially operational from May, gradually building up to full operational capacity by July. There will be a gradual increase in the number of lorries to and from the Vehicle Holding Area. We will always remain within the number of lorries allowed within the HS2 Environmental Statement. Operating hours will be Monday to Friday 8am – 6pm, and Saturday 8am – 1pm. We will be on site for an hour before the start and/or end of each shift for site set up and tidying up of the site at the end of the day.

From Prince Albert Road, lorries will turn left in and right out of the Vehicle Holding Area access gate with traffic signals for safety. Transport for London has assessed the location of the access point to ensure it is a suitable distance from the Prince Albert Road/Parkway junction to manage traffic flows in the area.

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our new HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:

[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you're eligible for compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website: **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what's happening in your local area, visit:

**[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice  
<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

High Speed Two (HS2) Limited, registered in England and Wales.  
Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA. Company registration number: 06791686. VAT registration number: 888 8512 56

**Reference Number: HS2-EW-SCS-Ph1-Ar-Ce-C1-Prog-works-45-05/03/2021**

### Somali

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

### Español

Póngase en contacto con nosotros en caso de que desee recibir una copia gratuita de este folleto en caracteres grandes, braille, audio o en formato de lectura fácil. También podemos proporcionar la información en distintos idiomas. No dude en pedirle a alguien que le represente en cualquier conversación con HS2, Ltd.

### Français

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.

### Bengali

যদি আপনি এই প্রচারপত্রটির বড় অক্ষরে, ব্রেইলে, অডিও বা সহজ পাঠযোগ্য বিনামূল্যের প্রতিলিপি পেতে চান তবে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন। এছাড়াও আমরা বিভিন্ন ভাষায় তথ্য প্রদান করতে পারি। এইচএস২ লিমিটেড (HS2 Ltd.)-এর সাথে কোন আলোচনায় আপনাকে প্রতিনিধিত্ব করার জন্য আপনি কাউকে জিজ্ঞাসা করায় আপনাকে স্বাগত জানাই।