



Updated Notice of overnight utility surveys on Horsenden Lane South

March 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. The Government's current strategy makes it clear that construction activity can continue as long as it complies with this guidance. Please be assured that only sites that can operate within these guidelines are operational. All sites will remain under constant review.

Overnight surveys on 15 and 16 April 2021

We previously notified you about drainage surveys on Horsenden Lane on 30 and 31 March. These works have been rescheduled and will take place on 15 and 16 April. The surveys will take place overnight in three phases between 9pm and 6am.

The surveys will help us to investigate the condition of the drainage system and consider the best way to protect the system while we build HS2. We may need to flush the drains using a high-pressure water jet. Your utility services will not be affected during these works.

Temporary changes on Horsenden Lane South

A partial lane closure and temporary traffic lights will be in place overnight on Horsenden Lane South near the junction with Selbourne Gardens. Access to this area will not be affected.

We will require a suspension of parking bays on Horsenden Lane, and Bus Stops G and PF will be closed overnight on the above dates. A map showing the location of the surveys and temporary changes is shown on pages 2 and 3.

Dates may change due to unforeseen circumstances. We will continue to provide updates about our works at HS2inKilburn-Northolt.co.uk

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

15 and 16 April 2021

Working hours

Overnight from 9pm to 6am

We may be on site for an hour before the start and /or end of each shift

What to expect

Temporary lane closures to keep staff safe and traffic flowing

Overnight closure of Bus Stops G & PF

Temporary parking bay suspensions

A water tanker will be on site and you may notice additional noise should we need to clear any blockages using the high-pressure water jet

What we will do

Your utility services will not be affected

We will provide updates at HS2inKilburn-Northolt.co.uk

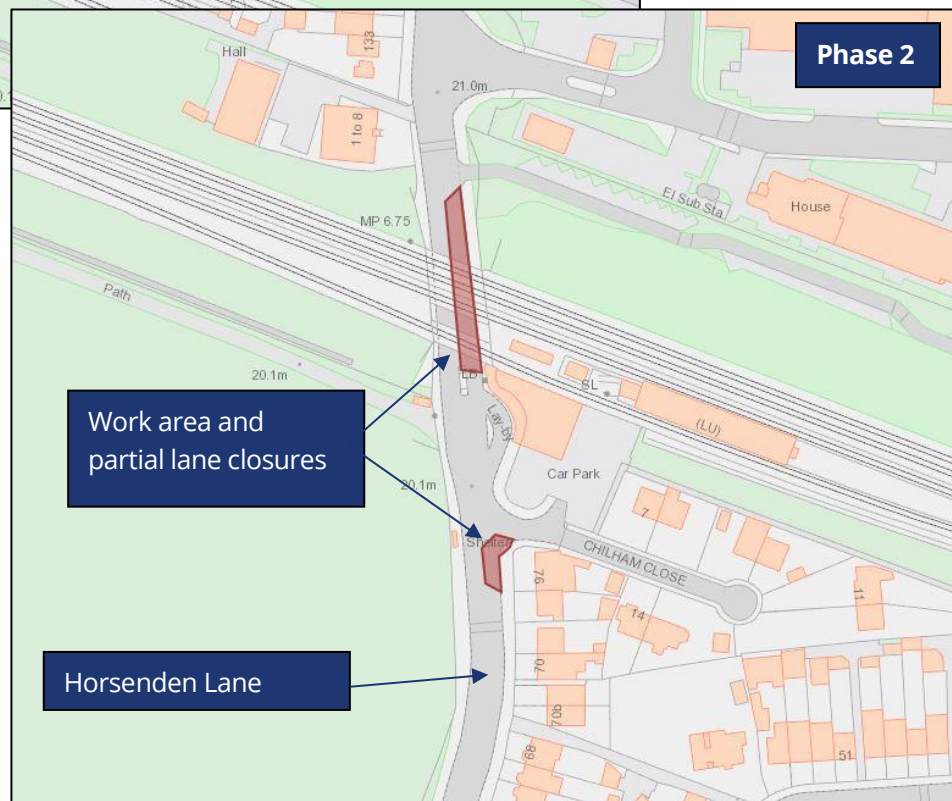
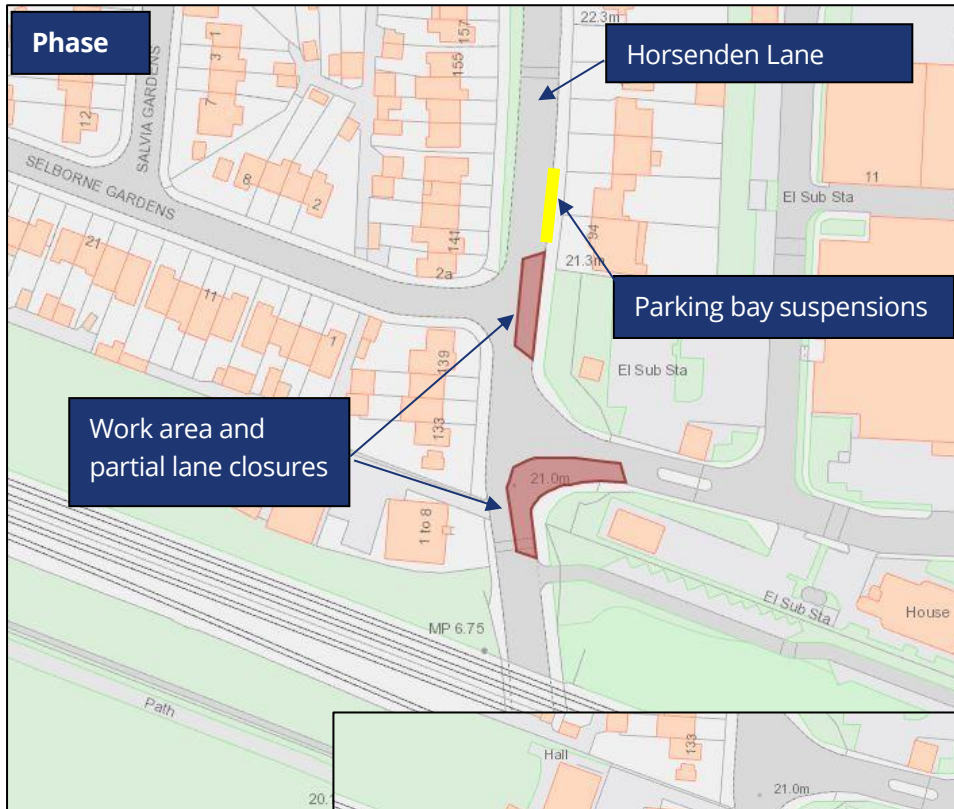
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Notification



Map showing phases 1 and 2 - 15 and 16 April Horsenden Lane South



Contact our HS2 Helpdesk team on **08081 434 434**

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Notification



Map showing Phase 3 - 15 and 16 April Horsenden Lane South



Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice
<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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