

Working on behalf of



Rendering works on Canterbury House wall

March 2021 www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. The Government's current strategy makes it clear that construction activity can continue as long as it complies with this guidance. Please be assured that only sites that can operate within these guidelines are operational. All sites will remain under constant review

What are we doing?

We are continuing the preparatory works in your area. The works for the preparation and installation of render and decorative paint finish, on the west elevation of Canterbury House will be starting from mid-March 2021, for a duration of six weeks - please note that our programme of works is indicative. It requires dry weather and temperatures of five degrees or higher. We will provide you with updates at

https://hs2inkilburnandnortholt.commonplace.is/

We will carry out the work using hand tools and mobile elevating work platforms to provide temporary access to required areas. We do not expect these works to be noisy, however we will use acoustic barriers to keep noise to a minimum.

Parking spaces at Canterbury House will not be affected and access to the car park will be maintained at all times. These works will be supervised to help ensure the safety of residents and site personnel moving through the area.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434

or email hs2enquiries@hs2.org.uk

Notification



Duration of works

From mid-March 2021 for approximately six weeks

The start date depends on weather conditions

Working hours are Monday to Friday 8am to 6pm

We may be on site for an hour before the start and/or end of each shift

What to expect

Use of mobile elevating work platforms and scaffolding

What we will do

Maintain access to properties throughout the works

Provide updates at Hs2inKilburnNortholt. co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:

www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting: www.gov.uk/government/collections/hs2-property

Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website: www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:



Freephone **08081 434 434**



Minicom **08081 456 472**

Email

hsenquiries@hs2.org.uk

Write to:

FREEPOST HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.hs2inyourarea.co.uk

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https://www.gov.uk/government/publica

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