

Notice of works starting at the Mandeville Road site

July 2020 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Being COVID Compliant

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. The Government's current strategy makes it clear that construction activity can continue as long as it complies with this guidance. Please be assured that only sites that can operate within the guidelines are operational. All sites will remain under constant review.

We have postponed all face-to-face engagement events and meetings and have put in place a number of channels to communicate with communities, such as letters and phone calls, as well as updates and alerts from each of the local community websites. You can sign up for regular updates in your local area at www.hs2inkilburn-northolt.co.uk

What is happening

We will be setting up our site off Mandeville Road from August 2020, please see the map overleaf for the exact location. Here we will be constructing a ventilation shaft for the new underground tunnels that will carry the high speed railway. The ventilation shaft will regulate air quality and temperature in the tunnel, provide access for emergency services and allow smoke to be extracted in the event of a fire.

The initial works at Mandeville Road will include:

- setting up the site compound with security fencing, temporary offices and welfare facilities;
- delivery of material and equipment, including welfare facilities, temporary offices and large excavation equipment;
- repairs made to the area that will hold vehicles; and
- connection of utility services.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Work on the ventilation shaft will start the week commencing 3 August.

Our hours of work will be 8am to 6pm Monday to Friday and 8am to 1pm on Saturdays. If we need to work outside these hours for any reason you will be informed.

What to expect

A gradual increase in the number of operatives and lorries using the site.

Noise and dust mitigation will be in place to reduce disturbance to local residents.

What we will do

We will provide updates about our works at www.hs2inkilburn-northolt.co.uk

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Notification

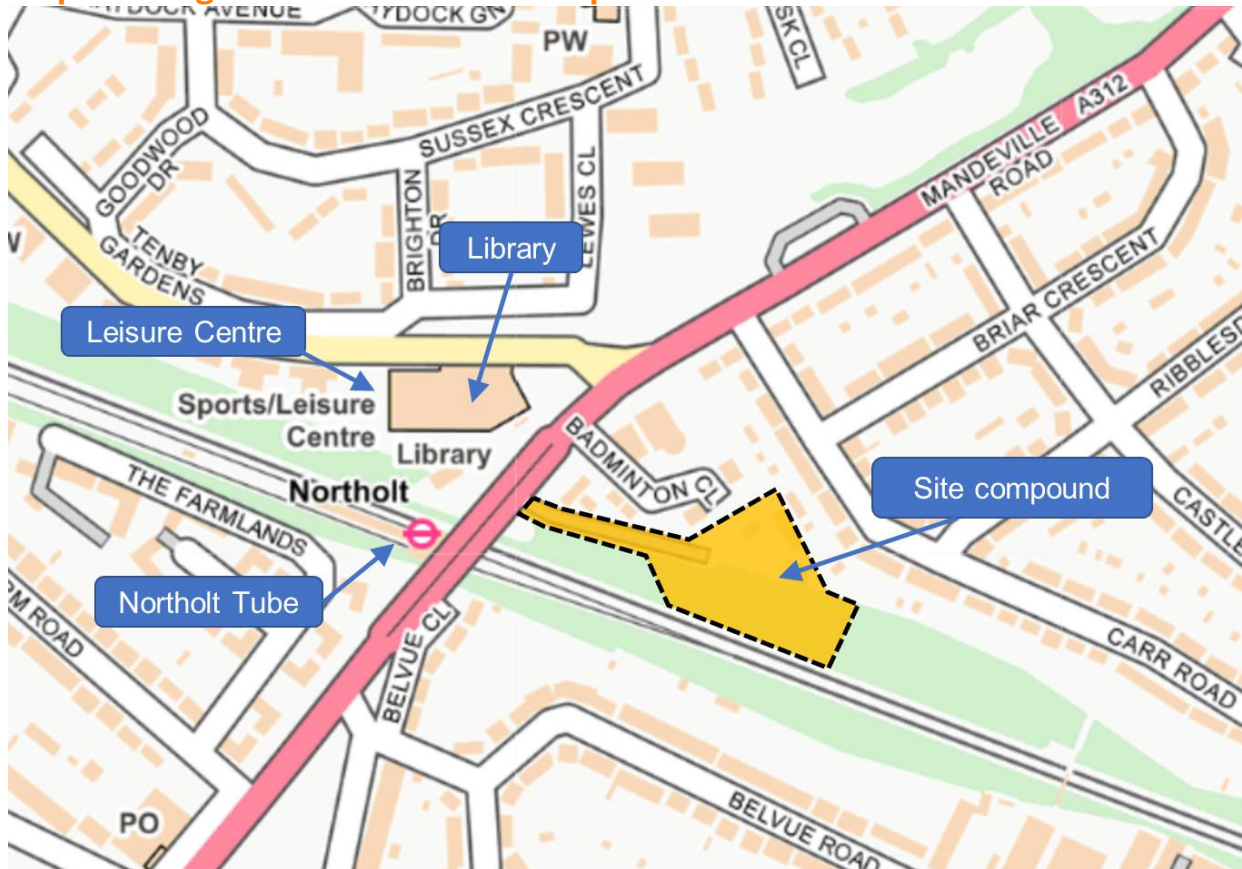


www.hs2.org.uk

What you can expect to see

All this activity is taking place on the old Affinity Water site, that will be reached by the access road opposite Northolt Tube. As work begins you will notice a gradual increase in both staff and lorries using the site. We expect our staff to be mindful of and respectful towards the residents, commuters and businesses that will be our neighbours at all times.

Map showing the ventilation site compound

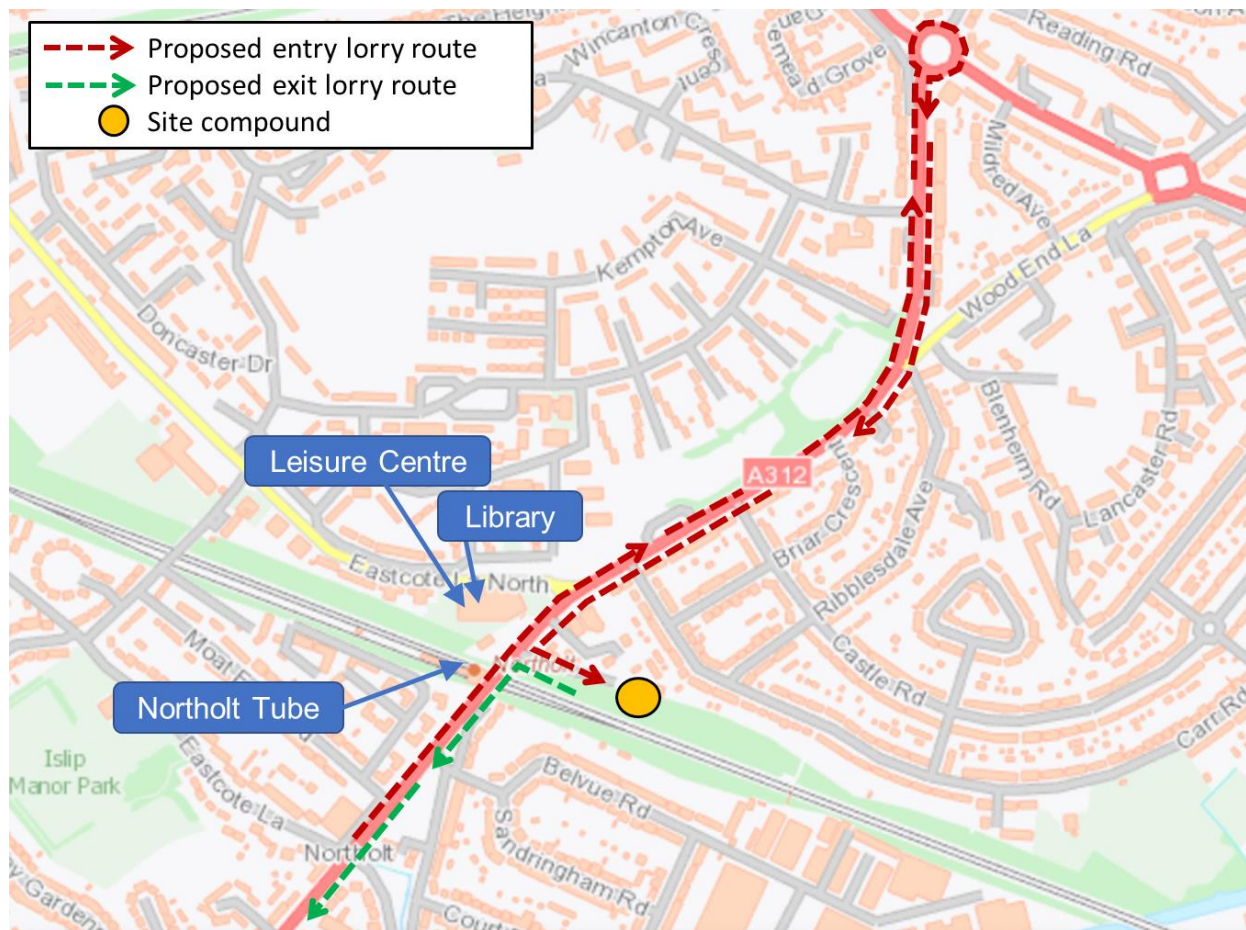


Contact our HS2 Helpdesk team on **08081 434 434**

Lorry routes and your safety

Please note the routes that our lorries have been instructed to use entering and exiting the site. For safety reasons we do not want vehicles approaching the Mandeville Road compound from the south and then turning right, and cutting across the adjacent lane. In doing this there is a risk that other vehicles driving behind them may not see the lorry stopped and waiting to turn because of the apex of the bridge over the railway lines. They will therefore drive further north and then enter the site by turning left only. On leaving the site they are only allowed to turn left and join the A40 at the Target Roundabout.

Map showing the entry and exit lorry routes



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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