



Construction of accommodation South Portal, West Hyde

February 2021 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. The Government's current strategy makes it clear that construction activity can continue as long as it complies with this guidance. Please be assured that only sites that can operate within the guidelines are operational. All sites will remain under constant review.

COVID-19 measures at the South Portal

We wrote to you last year to explain that in line with government guidance we were continuing our works at the South Portal, Chalfont Lane site. Since then we have continued to work closely with HS2 Ltd to develop and introduce consistent measures which aim to ensure the protection of our workforce and minimise the risk of the spread of infection, including ensuring that staff are able to maintain social distance on site. In addition, all workers entering the South Portal undertake temperature checks and mass Polymerase Chain Reaction (PCR) tests are conducted bi-weekly. Daily COVID-19 briefings are undertaken to monitor compliance and update measures as necessary.

Overnight accommodation

To facilitate our construction of the Chiltern Tunnel we will be erecting temporary overnight cabins for the duration of the works. These cabins will house staff overnight on the site. Works to install the block will begin in March and take until late April to complete.

The overnight cabins will be powered by an electric sub-station so this will ensure no noise from generators. Initially for March and April it may be necessary to use a temporary generator. Noise barriers will be installed, and we will also ensure that any lighting is directed onto the site and away from nearby dwellings.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

March to April 2021

What to expect

Installation of overnight accommodation cabins at the South Portal

Possible noise from generators in use for March/April

Staff staying overnight in the cabins from April 2021 – March 2025

What we will do

Maintain strict COVID-19 testing and controls

Do all we can to reduce the impact of lighting from the cabins

Manage any environmental impacts such as traffic and noise, reducing them wherever possible.

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you're eligible for compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account


If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.hs2inbucksandox.co.uk**

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