

# Update: Utilities trial hole surveys at Parkway

November 2020 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England advice on dealing with COVID-19. The Government's strategy makes it clear construction activity can continue, as long as it complies with this guidance. Please be assured only sites that can operate within the guidelines are operational. You can sign up for regular updates in your local area at [HS2inCamden.co.uk](http://HS2inCamden.co.uk).

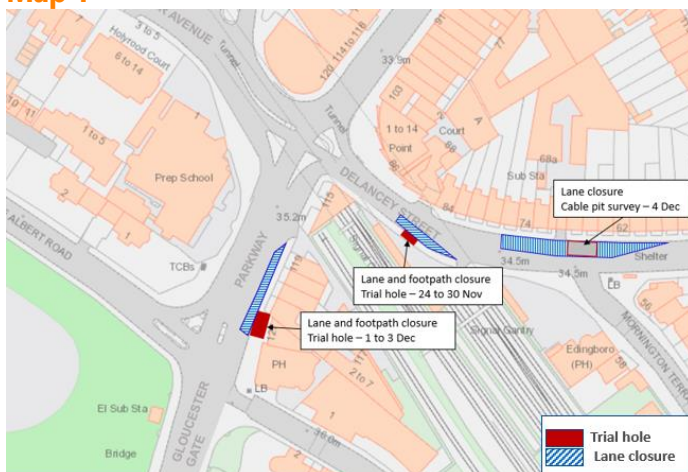
As part of our investigations we will dig trial holes to inspect the underground utilities around Parkway. This will help us understand what we need to do to protect the underground utilities during our works.

## Utilities trial holes – 24 November to 10 December

From 24 November to 4 December we will carry out surveys in footpaths and the carriageway at the locations shown in map 1. The trial holes will require footpath and lane closures with traffic management in place.

From 7 to 10 December we will carry out above ground visual surveys to confirm the condition of utilities assets on Delancey Street and the substation on Gloucester Avenue as part of our investigations.

### Map 1



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)

## Notification



### Duration of works

24 November 2020 to 23 February 2021

Mondays to Fridays, 8am to 6pm and Saturdays 8am to 1pm, if required

We may be on site for an hour before the start and/or end of each shift

### What to expect

Lane and footpath closures with pedestrian diversions on Parkway and Delancey Street

Parking bay suspensions

Traffic management to help manage vehicle and pedestrian movement

### What we will do

Dig trial holes to inspect utilities

Visual surveys of utilities assets

Maintain access to properties at all times

Provide updates at [HS2incamden.co.uk](http://HS2incamden.co.uk)

# Update: Utilities trial hole surveys at Parkway

Notification



[www.hs2.org.uk](http://www.hs2.org.uk)

## Utilities trial holes – 4 January to 23 February 2021

The utilities trial holes on Parkway will require lane closures and parking bay suspensions, which will be done in two phases to reduce traffic impacts as much as possible (see map 2 below). We will erect screening with acoustic panels to help reduce noise and there will be no disruption to utility services because of these works.

### Map 2



Dates provided may change due to unforeseen circumstances and we will keep you informed about any changes. To sign up for news alerts for updates please visit [www.HS2inCamden.co.uk](http://www.HS2inCamden.co.uk)

Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our HS2 Helpdesk team

Our Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:

[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you're eligible for compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Visit us at the former National Temperance Hospital at **112 Hampstead Road, London NW1 2PS.**

Websites: **[www.hs2.org.uk](http://www.hs2.org.uk)**  
**[www.hs2inCamden.co.uk](http://www.hs2inCamden.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice  
<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

High Speed Two (HS2) Limited, registered in England and Wales.  
Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA. Company registration number: 06791686. VAT registration number: 181 4312 30.

## Somali

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

## Español

Póngase en contacto con nosotros en caso de que desee recibir una copia gratuita de este folleto en caracteres grandes, braille, audio o en formato de lectura fácil. También podemos proporcionar la información en distintos idiomas. No dude en pedirle a alguien que le represente en cualquier conversación con HS2, Ltd.

## Français

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.

## Bengali

যদি আপনাকে এই প্রচারপত্রটির বড় অক্ষর, ব্রাইল, অডিও বা সহজ পাঠ্যগ্রন্থ প্রদানের প্রয়োজন রয়েছে অথবা আপনি আমাদের সাথে যোগাযোগ করতে চান তবে আমাদের সাথে যোগাযোগ করুন।

সার্বিক যোগাযোগ করুন। এইচএস২ লিমিটেড (HS2 Ltd.) এর সাথে যোগাযোগ করুন।

আপনার প্রশ্নের উত্তর দেওয়ার জন্য আমরা আপনাকে ধন্যবাদ জানাই।

Contact our HS2 Helpdesk team on **08081 434 434**