



# Notice of ground investigation surveys

August 2020 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain. Balfour Beatty VINCI (BBV) is working in partnership with HS2 Ltd to build the new high speed railway in your area.

Preparations for main construction work on HS2 are now well underway. As part of developing the route design of the HS2 railway, we have been carrying out ground investigation (GI) surveys since 2018 and these surveys will now continue throughout 2020 and 2021.

## Work will be completing

We will be undertaking several different types of surveys:

- Ground Investigation
- Trial holes
- Ground Penetrating Radar (GPR) surveys for utility location identification
- Topographical surveys to check existing ground levels
- Surveys of water bodies where structures will be built

The surveys listed above are short-term activities and will take a varying amount of time to complete. To complete the surveys, we will be required to work in different locations along the line of the route. Our teams will be completing GI surveys operating from our main compound locations.

The teams then travel to work locations as necessary.

## Where the surveys are taking place

The surveys will be taking place in locations across the planned route within Solihull.

## COVID-19

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with coronavirus. The Government's current coronavirus strategy makes clear that construction activity can continue as long as it complies with this guidance.

The health and safety of our workforce and the communities we affect is our key priority. Please be assured that those sites that are currently still working are doing so because they can operate within PHE and construction industry guidelines.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Duration of works

- The work is planned to start in August 2020 and will be ongoing until late 2021.
- Our working hours will be Monday – Friday from 08:00-18:00.
- We do not have any plans to carry out work at the weekend.

## What to expect

- Low levels of noise from our machinery.
- Our work areas are temporary work sites so we will be installing fencing and/or hoardings.

## What we will do

- Inform you in advance of any changes to the dates shown.
- Keep all sites safe and secure.
- Ask you to register with [hs2insolihull.co.uk](http://hs2insolihull.co.uk) to receive updates.

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:

[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you're eligible for compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:

**[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.

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